



NETWORK *Notification*

Notice Date: January 1, 2025
To: Ohio and Georgia D-SNP Providers
From: CareSource
Subject: Reminder – Prior Authorization Request and Appeals Process for Part B (Medical Drugs)
Effective Date: July 1, 2024

Summary

Remember that effective July 1, 2024, there was a change of process when initiating prior authorization (PA) requests for Part B (medical drugs) for Ohio D-SNP and Georgia D-SNP members. Providers must now submit initial PA requests through the ESI – [Evicore portal](#) or via fax to 833-812-0187. Appeals for Part B (medical drugs) must be submitted to CareSource.

Impact

Medicare providers no longer submit PA requests for Part B drugs to CareSource. Since July 1, 2024, providers now submit PA requests for Part B (medical drugs) through the ESI – Evicore portal or via fax to 833-812-0187. A [step-by-step guide](#) to submitting requests through the ESI – Evicore portal is available. Send any appeals related to Part B (medical drug) denials to CareSource:

- Via the [provider portal](#)
- Via fax at 937-531-2398
- Via phone at **1-833-230-2020**

All service authorization requests for medical services and durable medical equipment (DME) products or devices will continue to be submitted to CareSource.

Questions?

Contact Provider Services at **1-833-230-2176** with any questions.

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