

# Provider Portal Solutions

## Tools You Need to Save You Time

At CareSource, we make it easier for you to do business with us — 24 hours a day, 7 days a week with our free, secure Provider Portal.



## Time-Saving Benefits of the Provider Portal:

- **Member Eligibility & Termination** — Multiple member eligibility look-up for up to 24 months and member termination, if applicable
- **Claims Information** — Multiple claims searches simultaneously for up to 24 months; search claim status and submit appeals online
- **Coordination of Benefits (COB)** — Confirm COB for patients
- **Payment History** — Search for payments by check number or claim number
- **Explanation of Payment** — Access from the secure portal with the option to print
- **Prior Authorization** — Medical inpatient/outpatient, specialty pharmacy, home health care and Synagis; and Prior Authorization warning messages to verify accuracy
- **Care Treatment Plans** — Ability to view care treatment plans for your patients
- **Case/Disease Management Referrals** — Ability to submit case management referrals
- **Member Profile** — Comprehensive view of patient medical/pharmacy utilization
- **CareSource Clinical Practice Registry** — Innovative online tool showing health partners when members are in need of tests or services

## Easy to Access

Accessing our Provider Portal is fast and easy.

- Click on “Provider Portal” located under PROVIDER RESOURCES at **CareSource.com**
- Enter your username and password, and click the Login button

## 3 Easy Steps to Register for the Portal

1. Click “Register Now” and enter your Provider Name, Tax ID, CareSource Provider ID and Zip Code
2. Review and accept the Agreement
3. Create your username and password



CareSource.com