



NETWORK Notification

Notice Date: December 2, 2024
To: Ohio D-SNP, Marketplace, Medicaid, MyCare Behavioral Health Providers
From: CareSource
Subject: CareSource Connections
Effective Date: January 1, 2025

Summary

The Behavioral Health (BH) Provider Relations team is excited to continue CareSource Connections throughout 2025, our monthly operational engagement platform. CareSource Connections is dedicated to Behavioral Health Providers, including but not limited to: Community Behavioral Health Centers, BH private practice providers, and Applied Behavioral Analysis (ABA) providers across the state of Ohio.

Education and training topics are specific to Ohio BH operations, such as claims processing trends & education, how to submit a Prior Authorization (PA), portal education, dispute process, contracting & credentialing process, fee schedule inquiries, **CareSource.com** navigation, operational issues/inquiries, and much more!

Impact

Ohio BH Providers are welcome to directly engage and connect with the CareSource BH Provider Relations team and fellow BH providers. 2025 schedule* for CareSource Connections below:

Date	Day of the Week	Start	End	In-Person/Virtual
January 16, 2025	Thursday	9:00 a.m. (ET)	10:00 a.m. (ET)	Virtual Only
**February 20, 2025	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	Columbus/Virtual
March 20, 2025	Thursday	3:00 p.m. (ET)	4:00 p.m. (ET)	Virtual Only
April 17, 2025	Thursday	9:00 a.m. (ET)	10:00 a.m. (ET)	Virtual Only
**May 15, 2025	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	Cleveland/Virtual
June 19, 2025	Thursday	3:00 p.m. (ET)	4:00 p.m. (ET)	Virtual Only
July 17, 2025	Thursday	9:00 a.m. (ET)	10:00 a.m. (ET)	Virtual Only
**August 21, 2025	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	Dayton/Virtual
September 18, 2025	Thursday	3:00 p.m. (ET)	4:00 p.m. (ET)	Virtual Only
October 16, 2025	Thursday	9:00 a.m. (ET)	10:00 a.m. (ET)	Virtual Only
November 2025	No Meeting due to holiday			
December 2, 2025	Tuesday	11:30 a.m. (ET)	12:30 p.m. (ET)	Virtual Only

*Dates subject to change

**Represents in-person option, details to be shared during monthly calls

Registration

To register for our webinars, email updates & communications from the BH Provider Relations team, please complete this form: [CareSource Connections Communications](#).

You may also send an email titled “**CareSource Connections**” to CareSource_OH_BH@CareSource.com requesting to join. Once received, a BH Provider Relations team member will provide you with the link for the Microsoft Teams webinar. Please include the following in your email:

- Agency Name
- Email(s) you want added to the meeting invites
- Agency type: BH Private Practice, Community Mental Health Center (type 84/95), ABA Provider

Questions?

If you have specific training ideas or BH operational needs, please email in advance of a CareSource Connections meeting for the CareSource BH Provider Relations team to research and provide education and feedback on subsequent webinars. Send your email titled “CareSource Connections” to CareSource_OH_BH@CareSource.com.

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