



# NETWORK Notification

**Notice Date:** September 11, 2024  
**To:** Ohio Medicaid, Marketplace, D-SNP and MyCare Providers  
**From:** CareSource  
**Subject:** 2024 Q4 CareSource Live Provider Education and Training Series

## Summary

The Provider Relations team is excited to announce the Q4 2024 Live Provider Education and Training Series for all Ohio providers. Each of the Provider Education and Training topics will be interactive and informative, offering providers an opportunity to engage in more in-depth training on CareSource programs, provider resources and tools. The intended audience for the event is any new or existing providers in CareSource's network.

## Impact

Please see below for the Q4 2024 CareSource Provider Education and Training Series dates:

Date	Time	Topic	Registration Deadline
10/09/2024	3:00 p.m.	CareSource 2024 Yearly <b>Required All Provider Orientation Training</b>	10/04/2024
10/11/2024	12:30 p.m.	<b>Real Time Benefits</b> - Pharmacy Formulary Tool for Providers	10/06/2024
10/12/2024	3:00 p.m.	CareSource 2024 <b>MyCare</b> Orientation and Portal Education	10/07/2024
10/14/2024	12:00 p.m.	CareSource 2024 Yearly <b>Required Provider Portal Training</b>	10/09/2024
10/18/2024	12:00 p.m.	<b>CareSource Life Services</b> ® "Commitment to the Social Determinants of Health," " <b>Provide A Ride</b> Trip Scheduling Portal Training" and "Understanding CareSource <b>Member Rewards</b> ."	10/13/2024
10/25/2024	12:15 p.m.	<b>Risk Adjustment</b> Overview and Documentation Best Practices	10/20/2024
10/29/2024	3:00 p.m.	<b>2024 Timely Access to Care Required Training</b>	10/24/2024
11/01/2024	12:00 p.m.	CareSource <b>Electronic Visit Verification (EVV)</b> Training	10/27/2024
11/05/2024	12:00 p.m.	CareSource 2024 Yearly <b>Required All Provider Orientation Training</b>	11/01/2024
11/08/2024	12:00 p.m.	<b>Real Time Benefits</b> - Pharmacy Formulary Tool for Providers	11/03/2024
11/15/2024	12:00 p.m.	'Introduction to <b>CareSource eBusiness</b> '	11/10/2024
12/06/2024	12:00 p.m.	<b>2024 Model of Care Required Training</b>	12/01/2024
12/10/2024	3:30 p.m.	CareSource 2024 Yearly <b>Required All Provider Orientation Training</b>	12/05/2024
12/13/2024	3:30 p.m.	CareSource 2024 Yearly <b>Required Provider Portal Training</b>	12/05/2024

To register for the above training sessions, please email [Elsa.Arriola@CareSource.com](mailto:Elsa.Arriola@CareSource.com) and include the following information:

- Subject line: Live Instructor-Led Training
- What session(s) will you be attending
- Name of Practice
- Tax ID Number
- Email address for correspondence
  - Title of those attending

Upon registration, an email will be sent that provides instruction on how to access the live online seminar.

Please register as soon as possible, as there are limited seats available. We look forward to your attendance!

OH-Multi-P-3219072