



# NETWORK *Notification*

**Notice Date:** September 30, 2024  
**To:** Ohio Medicaid, MyCare, Marketplace and D-SNP Providers  
**From:** CareSource  
**Subject:** 2024 Q4 CareSource Town Hall - Ohio Home Health Providers

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## Summary

The Ohio Provider Relations team is excited to be offering the 2024 CareSource Town Hall operational engagement platform. The Q4 CareSource Town Hall is dedicated to Home Health Providers across the state of Ohio. The education and training topics are specific to Ohio Home Health provider operations, including but not limited to:

- Claims processing trends and education
- How to submit a prior authorization (PA)
- Electronic visit verification (EVV) education
- Portal education, dispute processes
- Contracting and credentialing processes
- **CareSource.com** navigation
- Operational issues/inquiries
- Opportunity to connect with other like providers
- And much more!

## Impact

Ohio Home Health Providers are welcome to directly engage and connect with the CareSource Provider Relations team and fellow Home Health providers. The CareSource Home Health Town Hall will be held on the following dates:

- Wednesday, October 16, 2024, 3:00 p.m. to 4:00 p.m. Eastern Time (ET)
- Tuesday, October 22, 2024, 12:00 p.m. to 1:00 p.m. ET
- Thursday, October 31, 2024, 12:00 p.m. to 1:00 p.m. ET

To register for the above training session, please call [Elsa.Arriola@CareSource.com](mailto:Elsa.Arriola@CareSource.com) and include the following information:

- Subject line: CareSource Town Hall
- Name of Practice
- Tax ID Number
- Email address for correspondence
- Date of choice for the Town Hall meeting

Upon registration, a meeting request will be sent that provides instruction on how to access the live online seminar.

If you have specific training ideas or Home Health operational needs, please email in advance of a CareSource Town Hall meeting. This ensures adequate time for the CareSource Provider Relations team to research and provide education and feedback. Send your email titled "CareSource Town Hall" to [Elsa.Arriola@CareSource.com](mailto:Elsa.Arriola@CareSource.com).

Please register as soon as possible, as there are limited seats available. We look forward to your attendance!

OH-Multi-P-3215151