



NETWORK *Notification*

Notice Date: August 22, 2024
To: Ohio Medicaid, Marketplace, D-SNP, and MyCare for Skilled Nursing Facility (SNF), Long-Term Services and Support (LTSS) Providers
From: CareSource
Subject: 2024 Q3 CareSource Townhall: Ohio Post-Acute Providers

Summary

The Ohio Provider Relations team is excited to be offering the 2024 CareSource Townhall operational engagement platform. The Q3 CareSource Townhall is dedicated to post-acute providers across the state of Ohio, the education and training topics are specific to Ohio post-acute provider operations, including but not limited to:

- Claims processing trends and education
- How to submit a Prior Authorization (PA)
- EVV Education
- Portal education, dispute processes
- Contracting & credentialing processes
- [CareSource.com](https://www.caresource.com) navigation
- operational issues/inquiries
- and much more!

Impact

Ohio post-acute providers are welcome to directly engage and connect with the CareSource Provider Relations team and fellow post-acute providers. The CareSource Post-Acute Townhall will be on:

- Friday, September 20, 2024, 12:00 p.m. to 1:00 p.m. (ET)
- Wednesday, September 25, 2024, 3:00 p.m. to 4:00 p.m. (ET)
- Friday, October 4, 2024, 12:00 p.m. to 1:00 p.m. (ET).

To register for the above training session, please email Elsa.Arriola@CareSource.com and include the following information:

- Subject line: CareSource Townhall
- Name of Practice
- Tax ID Number
- Email address for correspondence
- Date of choice for the Townhall meeting

Upon registration, a meeting request will be sent that provides instruction on how to access the live online seminar.

If you have specific training ideas or post-acute operational needs, please email in advance of a CareSource Townhall meeting. This ensures adequate time for the CareSource Provider Relations team to research and provide education and feedback. Send your email titled "CareSource Townhall" to Elsa.Arriola@CareSource.com.

Please register as soon as possible, as there are limited seats available. We look forward to your attendance!

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