



# CareSource Care Coordination Program

## Did you know you can refer your patients to the CareSource Care Coordination program?

Our Interdisciplinary Care Team offers individualized assistance to address health concerns and resource needs. Your patient will be paired with a care manager who will function as a single point of contact to address their health care and health information needs. Patients can connect with their care manager via their direct phone line to address coordination needs or answer questions and concerns they may have.

Our care managers create personalized programs to address barriers, including:

- Assisting with obtaining necessary medications and supplies
- Providing education for chronic and acute illnesses
- Connecting to community resources
- Explaining insurance benefits and services
- Establishing after-hours supports

To connect your patient to a member of our team, please go to the **CareSource Ohio Provider Portal**, click **Providers** then **Care Management Referral** or call us at **1-844-438-9498**.



**CareSource**<sup>®</sup>