



BENEFITS AT-A-GLANCE



At CareSource, we care about you. We know that there is more to health and well-being than just great health care. That's why CareSource offers benefits and services that go beyond basic care. This benefits at-a-glance guide lists the covered care and services you have as a CareSource member. Use it to put your benefits to work for you!

If you have any questions or want to learn more about your benefits, please call Member Services at **1-800-488-0134** (TTY: 1-800-750-0750 or 711). We're here Monday through Friday, 7 a.m. to 7 p.m.

Health Care Visits

- Chiropractor*√
- Community behavioral health centers
- Convenience care clinic visits inside of stores like CVS®, Kroger®, and Walmart®
- Emergency room
- Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC)
- Free-standing birth centers
- Hospital (inpatient* and outpatient)

- Primary care providers like doctors, OB/GYNs, physician assistants, and nurse practitioners
- Telehealth (virtual doctor visit over the phone or online)
- Specialists (podiatrist, neurologist, oncologist, etc.)*
- Urgent care

Preventive and Early Detection Care/Screenings

- Abdominal aortic aneurysm screening
- Allergy testing and treatment
- Annual well-visit
- Autism spectrum disorder screening
- Blood pressure screening
- Bone mass measurements
- Cholesterol screening
- Colorectal cancer screening
- Diabetes screening
- Heart disease testing
- Hepatitis A, B, and C screenings
- HIV screening
- Immunizations (shots)
- Lung cancer screening
- Mammogram (breast cancer screening)

- Nutritional assessment
- Obesity/BMI screening and dietary counseling
- Pap test (cervical and vaginal cancer test)
- Physical exams (for sports)
- Prostate cancer screening
- STI/STD screening and counseling
- Tobacco/smoking cessation screening and counseling

Healthcheck Services/EPSTD

Early and Periodic Screening, Diagnostic and Treatment for those under the age 21:

- Comprehensive health and developmental exam
- Dental screening
- Developmental/behavioral assessment
- Health education
- Hearing tests
- Immunizations (shots)
- Lab tests
- Lead screenings
- Nutritional assessment

Behavioral Health Services (Mental Health and Substance Use Disorder Services)

- All inpatient services*√
- Behavioral health nursing services

- Electroconvulsive Therapy (ECT)
- Family psychotherapy
- Group psychotherapy
- Individual psychotherapy
- Mental health services including:
 - Assertive Community Treatment (ACT) for adults*
 - Children's behavioral health respite*√
 - Community psychiatric supportive treatment
 - Intensive Home-Based Treatment (IHBT) for children/adolescents*Mental health day treatment
 - Psychosocial rehabilitation
 - Therapeutic behavioral service
- Pharmacological management
- Psychiatric diagnostic evaluation
- Psychological testing
- Specialized Recovery Services (SRS) including:
 - Individualized Placement and Support-Supported Employment (IPS-SE)

- Medication Assisted Treatment (MAT) for addiction
- Peer recovery support
- Recovery management
- Substance Use Disorder (SUD) treatment services including:
 - Case management
 - Peer recovery support
 - Intensive Outpatient Program (IOP) services
 - Opioid Treatment Program (OTP) services
 - Partial Hospitalization Program (PHP) services*
 - Substance Use Disorder (SUD) residential*
 - Withdrawal management
- Transcranial Magnetic Stimulation (TMS)*

Diagnostics

- Blood work/lab testing*
- Electrocardiogram (ECG/EKG)√
- Outpatient Urinary Drug Test (UDT)*
- Scans* (CT, MRI, PET, etc.)
- X-rays

For * or √, please see the next page.

Health Condition Management

- ABA therapy (Applied Behavior Analysis)*
- Cardiac rehabilitation services*
- Chemotherapy and radiation*
- Cognitive therapy*
- Developmental therapy services
- Diabetes self-management training
- Diabetic services and supplies
- Dialysis
- Hearing (audiology) such as exams, hearing aids*, and cochlear implant therapy*
- Heart disease risk reduction visit (therapy for heart disease)
- Inhalation therapy
- Kidney disease services and supplies*
- Medical nutrition therapy*√
- Obesity/BMI screening and dietary counseling
- Occupational therapy*
- Pain management*√
- Physical therapy*
- Pulmonary rehabilitation services*
- Speech therapy√
- TMJ treatment (jaw disorder causing pain or problems with jaw movement)

Pharmacy and Medications

- Brand and generic prescription drugs*
- Coordinated Services Program (CSP)√
- Mail order drugs*
- Medication Therapy Management (MTM) program
- Over-the-counter items√

Medical Supplies

- Cochlear implants*
- Diabetic supplies*
- Durable Medical Equipment (DME) and related supplies (oxygen and supplies, wheelchairs/walkers, wound care, CPAP machine, etc.)*
- Enteral/parenteral nutrition and supplies*
- Incontinence supplies
- Orthotics/prosthetics*

Family Planning and Maternity Services

- Birth control
- Breast feeding/lactation classes
- Breast pumps
- Family planning exams
- Infertility services (diagnostic only)*
- Inpatient hospital maternity/delivery
- Lamaze classes
- Nurse midwife services

- Parent education
- Prenatal and postnatal provider and home visits
- Well-baby check-ups

Vision/Eye Care

- Contacts√
- Eye exams
- Glasses√
- Low vision exams and aid√
- Optometrist and Ophthalmologist visits
- Vision surgery*

Dental

- Dental exams and cleanings
- Dental labs and tests*
- Dental x-rays
- Dentures/implants*
- Fluoride treatments
- Orthodontics *√
- Surgeries and procedures (extractions, restorations, etc.)*

Other Care

- Acupuncture (headaches and lower back pain)
- Chiropractic services*√
- Gender affirming surgery/services*
- Home infusion therapy*
- Home nursing services (skilled nursing, private duty, certified nurse aid, social worker, etc.)*
- Hospice care, including short-term respite care*

- Long-Term Acute Care (LTAC)*
- Podiatry (foot) services
- Respite care (planned short-term and time-limited breaks for families and other unpaid caregivers at home or in-facility)*
- Surgeries (general, bariatric, reconstructive, transplant, etc.)*
- Weight loss*√

Additional Programs, Services, and Rewards

- Amazon Alexa® Skill
- Care Management
- CareSource24® Nurse Advice Line
- CareSource mobile app
- CareSource Life Services®
- Disease Management
- Fifth Third Express Banking®
- Health and wellness education programs
- MyCareSource® member portal
- MyHealth online tool
- MyResources online tool
- myStrengthSM mental health tool
- Rewards Programs (Babies First®, Kids First, MyHealth Rewards)
- Text4Baby

- Transportation
 - Emergency (ambulance, ambulette, air flights*, etc.)
 - Free rides to health care appointments, pharmacies, Medicaid renewal (redetermination) appointments, food pantries and other food distribution sites, and Women, Infants, and Children (WIC) appointments√
 - Non-emergency (scheduled ride, bus, wheelchair access, etc.)√

* Indicates that prior authorization or a referral may be required. Prior authorization means that CareSource must approve the service before you receive it. Your provider will request the approval from CareSource. Referral means that your provider will recommend or request these services for you before you can get them. Your provider will either call and arrange these services for you, give you a written approval to take with you to the referred services, or tell you what to do.

√ Indicates that this benefit may have coverage limits or have other requirements like medical necessity.

