

HEALTH CARE WITH HEART[®]

FAMILY OF PLANS




CareSource[®]



WHO WE ARE

CareSource is a leading nonprofit health insurance company with over 30 years of experience. Our mission is to make a lasting difference in our members' lives by improving their health and well-being.

OUR PLANS

CareSource offers Ohio Medicaid, Marketplace and Medicare Advantage health plans. We provide health care to more than 2 million* members and offer benefits that provide a lifetime of care.

We care about you and your health. We'd love to have you join our family of plans.

MEDICAID

CareSource provides Medicaid health care coverage for eligible Ohioans with low income, pregnant women, infants and children, older adults and individuals with disabilities.

Our Medicaid plan covers all medically-necessary Medicaid-covered services plus extra benefits like:



Dental and vision care, including checkups, teeth cleanings and a large selection of eyeglasses



CareSource Life Services® provides life coaching, can connect you with community resources, and help you with finding a job and meeting educational goals



Mobile app to view ID card, select doctors and more



Telehealth Access allows you to talk to a doctor 24/7/365 using your phone or computer



CareSource24® A team of nurses who can answer health questions 24/7/365



Access to a large provider network



Transportation to and from doctor's appointments, pharmacies and County Department of Job and Family Services (CDJFS) appointments



Disease Management Program to help manage asthma, diabetes and hypertension



Prescription drugs, including all medically-necessary Medicaid-covered medications



FREE over-the-counter medications with a prescription



Local care managers to coordinate your health care needs and help connect you to community resources



Behavioral health resources that support the health of mind, body and spirit



Reward Programs, including Babies First®, Kids First and MyHealth Rewards

CareSource Medicaid coverage is available in every county in Ohio.

To learn more about the Medicaid benefits CareSource offers:

CALL:
1-800-488-0134 (TTY: 711)

VISIT:
[CareSource.com/OhioMedicaid](https://www.caresource.com/OhioMedicaid)

MARKETPLACE

If you don't qualify for Medicare or Medicaid, CareSource offers affordable ACA-compliant health insurance coverage with access to potential savings from the government to help reduce your overall costs.

Our Marketplace plans offer coverage for you and/or your family for all essential health benefits, individuals with pre-existing conditions, and no annual or lifetime dollar limits for all essential health benefits. Some of our benefits and services include:



Low monthly premiums and plan options to balance premium and benefit cost



Free preventive and wellness services



Pediatric services, including dental and vision for kids



Flexible & cost-effective alternatives to accessing health care benefits:

- Convenient access to care at **retail clinics** in your neighborhood
- Telehealth options, including **\$0 copay virtual visits** through our Zero Cost Telemedicine Partners
- **Mail order or retail pharmacy** with limits up to a 90-day supply



Health and well-being services, including 24-hour nurse line, wellness advocates, incentive programs, specialty care teams and other innovative support like our MyHealth and myStrengthSM tools



Affordable optional **adult dental, vision and fitness benefits:**

- Dental: **\$1,000 annual allowance with \$0 preventive/diagnostic** and coverage for restorative services (fillings, extractions, root canals, dentures and crowns)
- Vision: Exams plus **\$250 annual allowance** on glasses/contacts and more!
- Fitness: **Membership to a network of fitness centers and gyms**, home fitness options with some including a wearable device (e.g., Fitbit[®]), digital workouts and lifestyle coaching

To learn more about CareSource's Marketplace plans, benefits and availability:

CALL: 1-844-539-1733 (TTY: 711)

VISIT: [CareSource.com/Marketplace](https://www.caresource.com/Marketplace)

CareSource is a Qualified Health Plan offered through the  Health Insurance **Marketplace**

MEDICARE

CareSource offers a Medicare Advantage plan just for those who qualify for Medicare Parts A & B and full Medicaid benefits (QMB, QMB+ and Full Benefit Dual Eligible). It's called CareSource Dual Advantage™ (HMO D-SNP).

CareSource Dual Advantage covers all Original Medicare-covered services like doctor, hospital, emergency and preventive services, but also includes many extras – all at no cost to you!



Quarterly over-the-counter (OTC) pharmacy allowance**



Dental allowance for comprehensive and preventive dental care including inlays, outlays and crowns**



60 one-way trips (or 30 round trips) to medical appointments



Two meals per day for two weeks after an inpatient hospital stay



Vision allowance for glasses or contacts**



Telehealth allows you to talk to a doctor 24/7/365 using your phone or computer



Routine hearing test and one hearing aid per ear per year (\$1,000 annual max per ear)



Membership at participating fitness centers and home fitness kit (some kits include a wearable fitness tracker)



BrainHQ® online brain health improvement tool



Personal Emergency Response System (PERS)

To learn more about the Medicare Advantage plans and benefits CareSource offers in your area:

CALL: 1-844-829-6903 (TTY: 711)

8 a.m. – 8 p.m., seven days a week from Oct. 1 – Mar. 31 and Monday through Friday the rest of the year.

VISIT: [CareSource.com/DSNP](https://www.caresource.com/DSNP)

**Benefits/allowances may vary by service area. Ask an agent for details.

CARESOURCE LIFE SERVICES®

Addressing the social determinants
of health

- Housing
- Food insecurity
- Educational opportunities

Good health requires more than just quality health care. Having a good job, community support and access to education or training opportunities impact your overall health and well-being. That's why CareSource Life Services is here for you. We can help remove barriers that stand in the way of reaching your goals. Life Services can help pave the way from where you are to where you want to be.

All CareSource members qualify for Life Services and a certified life coach!

Life Coaches can link you to services and support for:



Finding full-time employment



Food assistance



Transportation



Housing



Education or training opportunities



Budgeting and finances



CareSource JobConnect™ can help you reach your educational and employment goals. We can help you with:

- **Getting your GED**
- **Building a résumé**
- **Job interview prep**
- **Connecting you with potential employers**

This is all provided at no cost to you.

**To connect with
CareSource Life Services:**

CALL: 1-844-543-7378

EMAIL: LifeServices@CareSource.com



Exclusions and limitations apply. Covered services and benefits may change and vary by product and plan. Only eligible individuals may qualify for enrollment in certain plans, products, and programs. CareSource's provider network may change and varies by product and plan. Health and life services may not be available in all markets.

*Based on members enrolled in all CareSource product lines across all service areas as of 2021.

CareSource complies with applicable state and federal civil rights laws and does not discriminate on the basis of age, gender, gender identity, color, race, disability, national origin, marital status, sexual preference, religious affiliation, health status or public assistance status.

Medicaid

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-488-0134 (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-488-0134 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-488-0134 (TTY: 711)。

Marketplace

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, llame al 1-800-479-9502 (TTY: 711).

如果您或者您在帮助的人对 CareSource 存有疑问，您有权 免费获得以您的语言提供的帮助和信息。如果您需要与一位翻译交谈，请致电 1-800-479-9502 (TTY: 711)。

Medicare Advantage

CareSource is an HMO with a Medicare contract. Enrollment in CareSource depends on contract renewal.

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, Por favor, llame al número de Servicios para Afiliados que figura en su tarjeta de identificación.

如果您或者您在帮助的人对 CareSource 存有疑问，您有权 免费获得以您的语言提供的帮助和信息。如果您需要与一位翻译交谈，请拨打您的会员 ID 卡上的会员服务电话号码。