



NETWORK *Notification*

Notice Date: February 1, 2025
To: North Carolina Marketplace Providers
From: CareSource North Carolina Co.
Subject: February 2025 Policy Updates
Effective Date: April 1, 2025

Summary

At CareSource North Carolina Co., we listen to our providers, and we streamline our business practices to make it easier for you to work with us. We have worked to create a predictable cycle for releasing administrative, medical, and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

How to Use This Network Notification

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.
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Find Our Policies Online

To access all CareSource policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

Policies

Policy Name and Number	Policy Type	Plan	Effective Date	Prior Authorization Impacted?
Transcutaneous Electrical Nerve Stimulators (TENS) PY-1400	REIMBURSEMENT	MARKETPLACE	APRIL 1, 2025	REVISION
Left Ventricular Assist Device (LVAD) Supplies PY-1467	REIMBURSEMENT	MARKETPLACE	APRIL 1, 2025	REVISION

Personal Emergency Response Systems MM-1408	MEDICAL	MARKETPLACE	APRIL 1, 2025	REVISION
Peroral Endoscopic Myotomy MM-1436	MEDICAL	MARKETPLACE	APRIL 1, 2025	REVISION
Epidural Steroid Injections MM-1362	MEDICAL	MARKETPLACE	APRIL 1, 2025	REVISION
Experimental or Investigational Item or Service AD-1355	ADMINISTRATIVE	MARKETPLACE	APRIL 1, 2025	REVISION
Interest Payments PY-1403	REIMBURSEMENT	MARKETPLACE	APRIL 1, 2025	REVISION
Durable Medical Equipment Repairs MM-1583	MEDICAL	MARKETPLACE	APRIL 1, 2025	REVISION
Inhaled Nitric Oxide MM-1420	MEDICAL	MARKETPLACE	APRIL 1, 2025	REVISION
Non-Emergency Facility to Facility Transfers MM-1491	MEDICAL	MARKETPLACE	APRIL 1, 2025	REVISION

NC-EXC-P-3609455

Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource