



# NETWORK *Notification*

**Notice Date:** December 1, 2024  
**To:** North Carolina Marketplace Providers  
**From:** CareSource North Carolina Co.  
**Subject:** December 2024 Policy Updates  
**Effective Date:** February 1, 2025

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## Summary

At CareSource North Carolina Co., we listen to our providers, and we streamline our business practices to make it easier for you to work with us. We have worked to create a predictable cycle for releasing administrative, medical, and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

## How to Use This Network Notification

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

## Find Our Policies Online

To access all CareSource policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive when you find previous versions of policies.

## Policies

Policy Name and Number	Policy Type	Plan	Effective Date	Prior Authorization Impacted?
<a href="#">Continuity of Care AD-1294</a>	ADMINISTRATIVE	CARESOURCE NORTH CAROLINA CO.	FEBRUARY 1, 2025	REVISION
<a href="#">Esophageal Brush Biopsy AD-1399</a>	ADMINISTRATIVE	CARESOURCE NORTH CAROLINA CO.	FEBRUARY 1, 2025	REVISION
<a href="#">Molecular Diagnostic Testing AD-1516</a>	ADMINISTRATIVE	CARESOURCE NORTH CAROLINA CO.	FEBRUARY 1, 2025	NEW

<a href="#">Pharmacogenomics - Gene Testing for Behavioral Health Indications AD-1348</a>	ADMINISTRATIVE	CARESOURCE NORTH CAROLINA CO.	FEBRUARY 1, 2025	REVISION
<a href="#">Readmission AD-1297</a>	ADMINISTRATIVE	CARESOURCE NORTH CAROLINA CO.	FEBRUARY 1, 2025	REVISION
<a href="#">Retrospective Authorization Review AD-1337</a>	ADMINISTRATIVE	CARESOURCE NORTH CAROLINA CO.	FEBRUARY 1, 2025	REVISION
<a href="#">Safety Beds MM-1459</a>	MEDICAL	CARESOURCE NORTH CAROLINA CO.	FEBRUARY 1, 2025	REVISION

*Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource*

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