

North Carolina Marketplace

Policy Updates August 2024

- Administrative
- Medical
- Reimbursement

The following policies are effective October 1, 2024.

*Qualified Health Plans offered in North Carolina
by CareSource North Carolina Co., d/b/a CareSource*



AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Behavioral Health Service Record Documentation Standards AD-1273	ADMINISTRATIVE	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Gender Affirming Surgery MM-1361	MEDICAL	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Genetic Testing and Counseling MM-1375	MEDICAL	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Medical Necessity Determinations AD-1292	ADMINISTRATIVE	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Metabolic and Bariatric Surgery MM-1406	MEDICAL	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Metabolic and Bariatric Surgery-Revision MM-1407	MEDICAL	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Modifier 25 PY-1396	REIMBURSEMENT	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Modifier 59, XE, XP, XS, XU PY-1397	REIMBURSEMENT	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Nutritional Supports MM-1372	MEDICAL	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Sacroiliac Joint Fusion MM-1366	MEDICAL	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Standing Frames MM-1413	MEDICAL	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Transcranial Magnetic Stimulation for Treatment of Depression MM-1364	MEDICAL	OCTOBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION