

North Carolina Marketplace

Policy Updates July 2024

- Administrative
- Medical
- Reimbursement

The following policies are effective September 1, 2024.



AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Intensive Outpatient Program - Behavioral Health PY-1478	REIMBURSEMENT	SEPTEMBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Mechanical Stretching Devices MM-1385	MEDICAL	SEPTEMBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Medical Record Documentation Standards for Practitioners AD-1272	ADMINISTRATIVE	SEPTEMBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Neonatal Discharge Criteria MM-1412	MEDICAL	SEPTEMBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Pain Management Providers AD-1281	ADMINISTRATIVE	SEPTEMBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Partial Hospitalization Program-Behavioral Health PY-1479	REIMBURSEMENT	SEPTEMBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION
Peripheral Nerve Stimulators for Treatment of Pain MM-1404	MEDICAL	SEPTEMBER 1, 2024	CARESOURCE NORTH CAROLINA CO.	REVISION