



NETWORK *Notification*

Notice Date: May 31, 2024
To: Ohio MyCare, Ohio D-SNP and Georgia D-SNP Providers
From: CareSource
Subject: Change to Prior Authorization Request Process for Part B (Medical Drugs)
Effective Date: July 1, 2024

Summary

Effective July 1, 2024, there will be a change of process when initiating prior authorization (PA) requests for Part B (medical drugs) for Ohio MyCare, Ohio D-SNP and Georgia D-SNP members. Currently, PA requests are submitted directly to CareSource. As of July 1, 2024, providers must submit PA requests through the ESI – EviCore portal (www.eviCore.com).

Impact

Medicare providers no longer submit PA requests for Part B drugs to CareSource. Beginning July 1, 2024, providers must submit PA requests for Part B (medical drugs) through the ESI - EviCore portal or via fax to **833-812-0187**.

All service authorization requests for medical services and durable medical equipment (DME) products or devices will continue to be submitted to CareSource.

Session Name	Date	Time
OnePA MDM Implementation for CareSource	June 26, 2024	10:00 a.m. Eastern Time (ET)
OnePA MDM Implementation for CareSource	June 27, 2024	10:00 a.m. ET
OnePA MDM Implementation for CareSource	July 8, 2024	10:00 a.m. ET

To register for an orientation session:

1. Go to EviCore.webex.com.
2. Select “WebEx Training” from the menu bar on the left.
3. Click the “Upcoming” tab and choose the session you want to attend.
4. Click “Register” next to the session you wish to attend.
5. Enter the registration information.

After you successfully register for the live WebEx session, you will receive an e-mail containing the toll-free phone number, meeting number, conference password and a link to the web portion of the session. Please keep the registration e-mail. You need the link to join the web conference and call-in number for the session you will be participating.

If you are unable to participate in a session, you can obtain a copy of the presentation, as well as other important documents, at www.EviCore.com/resources/healthplan/CareSource.

Visit Provider Resources | EviCore and choose your specific health plan from the drop-down.

Questions?

Please contact Ohio MyCare Provider Services at **1-800-448-1034**, available Monday through Friday from 8 a.m. to 8 p.m. ET, or D-SNP Provider Services at **1-833-230-2176**, Monday through Friday from 8 a.m. to 6 p.m. ET, if you have questions.

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