

NETWORK Notification

Notice Date: January 1, 2025

To: HAP CareSource™ Providers

From: HAP CareSource

Subject: October 2024 Policy Updates

Effective Date: March 1, 2025

Summary

At HAP CareSource[™], we listen to our providers, and we streamline our business practices to make it easier for you to work with us. We have worked to create a predictable cycle for releasing administrative, medical, and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from HAP CareSource.

How to Use This Network Notification

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

Find Our Policies Online

To access all CareSource policies, visit **HAPCareSource.com** > Providers > Tools & Resources > <u>Provider Policies</u>. Select your plan and state, then the type of policy. Each policy page has an archive when you find previous versions of policies.

Policies

Policy Name & Number	Policy Type	Plans	Effective Date	Prior Authorization Impacted?
Readmission AD-1391	ADMINISTRATIVE	HAP CARESOURCE	MARCH 1, 2025	NEW

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