



# NETWORK Notification

**Notice Date:** November 1, 2024  
**To:** HAP CareSource™ Providers  
**From:** HAP CareSource  
**Subject:** November 2024 Policy Updates  
**Effective Date:** January 1, 2025

### Summary

At HAP CareSource, we listen to our providers, and we streamline our business practices to make it easier for you to work with us. We have worked to create a predictable cycle for releasing administrative, medical, and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from HAP CareSource.

### How to Use This Network Notification

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

### Find Our Policies Online

To access all CareSource policies, visit [HAPCareSource.com](https://www.hapcare.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive when you find previous versions of policies.

### Policies

Policy Name & Number	Policy Type	Plans	Effective Date	Prior Authorization Impacted?
<a href="#">Impacted Cerumen Removal AD-1386</a>	ADMINISTRATIVE	HAP CARESOURCE	JANUARY 1, 2025	REVISION
<a href="#">Breast Reconstruction Surgery MM-1516</a>	MEDICAL	HAP CARESOURCE	JANUARY 1, 2025	NEW