

HAP CareSource™

# *Policy Updates* September 2024

- Administrative

*The following policies are effective October 1 and November 1, 2024.*



## AT HAP CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies so you know what to expect. Check back each month for a consolidated network notification of policy updates from HAP CareSource.

### HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy
- Click the hyperlinked policy title to open the webpage with the full policy.

### FIND OUR POLICIES ONLINE

To access all HAP CareSource policies, visit [HAPCareSource.com](https://HAPCareSource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Program Integrity Provider Prepayment Review AD-1386</a>	ADMINISTRATIVE	NOV. 1, 2024	HAP CARESOURCE	NEW POLICY
<a href="#">Continuity of Care AD-1382</a>	ADMINISTRATIVE	OCT. 1, 2024	HAP CARESOURCE	REVISION