



NETWORK *Notification*

Notice Date: October 1, 2024
To: Michigan Medicaid Providers
From: HAP CareSource
Subject: Focus on What Really Matters – Michigan Families

Summary

HAP CareSource™ provides operational excellence so you can spend more time with your patients and less time on the administrative tasks. Whether you're trying to confirm eligibility, inquire about a medical claim, or check your participation status, we have self-service resources for you!

The HAP CareSource provider portal is a secure, online tool you can access at any time. The portal enables quick access to relevant member information like eligibility and enrollment. You can also review necessary claim information, submit claims, disputes or appeals, and submit prior authorization requests. Review our [Provider Resources](#) webpage and the [Quick Start Guide](#) for more portal resources.

Questions?

You are always welcome to give us a call at **1-833-230-2102**. Our interactive voice response (IVR) system will direct your call to the appropriate professional for assistance. We want you to have the resources you need readily available so you can spend more time on what really matters – our Michigan families.

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