

HAP CareSource™

Policy Updates July 2024

- Administrative
- Medical

The following policies are effective Sept. 1, 2024



AT HAP CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies so you know what to expect. Check back each month for a consolidated network notification of policy updates from HAP CareSource.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all HAP CareSource policies, visit HAPCareSource.com > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Medical Record Documentation Standards for Practitioners AD-1408	ADMINISTRATIVE	SEPT. 1, 2024	HAP CARESOURCE	NEW POLICY
Peripheral Nerve Stimulators for Treatment of Pain MM-1522	MEDICAL	SEPT. 1, 2024	HAP CARESOURCE	NEW POLICY