



2025 HAP CareSource Prior Authorization List

Some health care services require approval from HAP CareSource **before** you can get them. This is called prior authorization (PA). We do this to make sure the care you get is appropriate and necessary. Your doctor must get a PA for you to receive these services listed below. Emergency care does **not** need PA.

HAP CareSource works with certain doctors to get you care. We call these in-network providers. You must go to an in-network provider for HAP CareSource to cover your services. If your doctor is out of network, you or the doctor must get PA before you get **any service**, not just the ones listed below. If you don't do this, you may not get reimbursed. Exceptions include emergency services.

Services must meet the terms and conditions of your plan. This includes things like eligibility, medical necessity, coverage restrictions and benefit limitations.

Services That Require Prior Authorization

- All inpatient care – partial and residential confinements
 - Surgical and nonsurgical
 - Skilled nursing facility
 - Rehabilitation
 - Behavioral health (Refer to [CBHM Outpatient Authorization list](#) for detailed information)
- Out of network services (except emergency services)
- Pain clinic procedures
- Some durable medical equipment (DME)
- Some miscellaneous or not otherwise classified (NOC) procedures
- Reconstructive and/or potential cosmetic services like:
 - Abdominoplasty
 - Blepharoplasty
 - Breast reconstruction
 - Rhinoplasty
 - Panniculectomy
- High-tech imaging
- Cardiac diagnostic outpatient and inpatient implantable procedures (e.g., cardiac catheterization, pacemakers, valve procedures)
- All clinical trials
- All unproven, experimental or investigational items and services
- Applied behavioral analysis (ABA) treatment
- Chiropractic services
- Some varicose vein procedures
- Termination of pregnancy
- Transcranial magnetic stimulation
- Radiology
- Private duty nursing (PDN)
- Medical formulas

- Diagnostic labs
- Advanced imaging (including CT, CTA, MRI, MRA, PET scans)
- Bariatric services
- Phototherapy
- Myocardial perfusion imaging (MPI)
- MUGA scans
- Echocardiography (transthoracic/transesophageal)
- Stress echocardiography
- Nuclear cardiology
- Uvulopalatopharyngoplasty (UPPP) surgery
- Some genetic testing, gene therapy and laboratory services
- Sleep studies

Questions? Please contact Member Services at **1-833-230-2053** (TTY: 711), 24 hours a day, seven days a week.

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