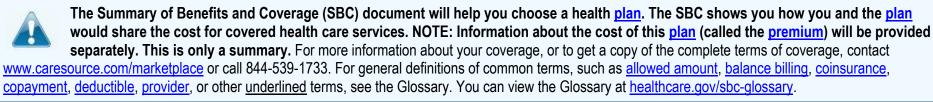
Healthy Heart Silver 4000 \$0 Select Drugs & Specialized Services Adult Vision & Fitness



| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall <u>deductible</u> ? | \$4,000 individual/\$8,000 family per Benefit Year | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive care</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. |
| Are there other deductibles for specific services? | No | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$7,350 individual/\$14,700 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billing charges and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.caresource.com/marketplace or call 844-539-1733 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>).* |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

| | | What Yo | u Will Pay | Limitations, Exceptions, & Other |
|---|--|--|--|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Network Provider Information* |
| | Zero cost telehealth partner | No charge | Not covered | Refer to your Evidence of Coverage |
| If you visit a health care | Primary care visit to treat an injury or illness. | \$25 copay | Not covered | None |
| provider's office or | <u>Specialist</u> visit | \$50 copay | Not covered | None |
| clinic | Preventive care/screening/immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| | <u>Diagnostic test</u> (x-ray, blood work) | X-ray: \$300 copay after deductible | Not covered | None |
| If you have a test† | / | Lab: \$60 copay | | None |
| | Imaging (CT/PET scans, MRIs) | \$175 copay after deductible | Not covered | None |
| If you need drugs | Preventive drugs | No charge | Not covered | Up to a 90-day supply when filled at: |
| to treat your illness | Generic drugs | Up to \$3 copay | Not covered | Retail or Mail Order for drugs in |
| or condition† | Preferred brand drugs | Up to \$70 copay | Not covered | Tiers 0-3 |
| More information about prescription drug coverage is available at www.caresource.com/ marketplace. | Non-preferred brand drugs | 40% coinsurance after deductible | Not covered | All others limited to a 30-day supply Any copays shown are for a 30-day supply. |
| | Specialty drugs | 50% coinsurance after deductible | Not covered | 90-day supplies are 3 times the copay. Insulin cost share not to exceed \$35 per 30-day supply in aggregate. |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 50% coinsurance after deductible | Not covered | None |
| surgery† | Physician/surgeon fees | 50% coinsurance after deductible | Not covered | None |
| If you need immediate | Emergency room care | 50% coinsurance after deductible | 50% coinsurance after deductible | Emergency room copay or coinsurance is waived if you are admitted to the hospital directly from the Emergency Department. |
| medical attention | Emergency medical transportation | 50% coinsurance after deductible | 50% coinsurance after deductible | None |

*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit

WVSBC25 - Healthy Heart Silver 4000 (73) VF

| | | What You Will Pay | | Limitations, Exceptions, & Other |
|--|---|---|--|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Network Provider Information* |
| | Urgent care | \$70 copay | \$70 copay | If you receive services in addition to <u>urgent</u> <u>care</u> , additional <u>copayments</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply. |
| lf you have a hospital | Facility fee (e.g., hospital room) | \$250 copay after deductible per stay | Not covered | None |
| stay† | Physician/surgeon fees | No charge after deductible | Not covered | 1 visit per physician per day |
| If you need mental health, behavioral health, or substance | Outpatient services | \$25 copay for office visits and 50% coinsurance after deductible for other outpatient services | Not covered | None |
| abuse services† | Inpatient services | \$250 copay after deductible per stay | Not covered | None |
| | Office visits | \$50 copay | Not covered | Cost sharing does not apply for preventive |
| lf you are pregnant | Childbirth/delivery professional services† | No charge after deductible | Not covered | services. Depending on the type of services, <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). |
| | Childbirth/delivery facility services† | \$250 copay after deductible | Not covered | Your cost for inpatient services only. See above for physician delivery charges. |

*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit

| | | What Yo | u Will Pay | Limitationa Exampliana 8 Other |
|---|--|--|--|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Network Provider Information* |
| | Home health care† | 50% coinsurance after deductible | Not covered | Private-Duty Nursing limited to 35 visits per Benefit Year. 100 visits per Benefit Year for other services. Refer to your Evidence of Coverage for additional information. |
| | Rehabilitation services† Physical/Occupational therapy | \$25 copay | Not covered | PT**, OT**, Manipulation therapy**, |
| | Speech/Post-cochlear implant aural therapy | \$25 copay | Not covered | Pulmonary limited to 30 visits each per Benefit Year. Cardiac limited to 36 visits. |
| lf you need help | All other services | 50% coinsurance after deductible | Not covered | Benefit Year. Cardiac limited to 36 visits. |
| recovering or have other special health needs | Habilitation services† Physical/Occupational therapy | \$25 copay | Not covered | 30 visits per Benefit Year |
| needs | Speech therapy | \$25 copay | Not covered | None |
| | Manipulation therapy | 50% coinsurance after deductible | Not covered | Manipulation therapy** limited to 30 visits per Benefit Year. |
| | Chronic pain treatment | 50% coinsurance after deductible | Not covered | 20 combined visits per event |
| | Skilled nursing caret | 50% coinsurance after deductible | Not covered | None |
| | Durable medical equipment† | 50% coinsurance after deductible | Not covered | Refer to your Evidence of Coverage |
| | Hospice services | 50% coinsurance after deductible | Not covered | Refer to your Evidence of Coverage |
| | Children's eye exam | No charge | Not covered | 1 routine eye exam per Benefit Year |
| lf your child needs dental or eye care | Children's eyewear | No charge | Not covered | Limited to one pair of glasses or contact lenses per Benefit Year. If medically necessary, a replacement pair of glasses is allowed. Refer to your Evidence of Coverage for additional eyewear options that may have an additional charge. |

*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit WVSBC25 - Healthy Heart Silver 4000 (73) VF

| | | What Yo | u Will Pay | Limitations Eventions 8 Other |
|---|-------------------------------|---|--|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Network Provider Information* |
| | Children's dental check-up | Not covered | Not covered | |
| Excluded Services & Other | Covered Services: | | | |
| Services Your <u>Plan</u> Genera | ally Does NOT Cover (Check yo | our policy or <u>plan</u> docume | nt for more information a | nd a list of any other <u>excluded services</u> .) |
| Abortion (Except in cas when the life of the motion Acupuncture Cosmetic surgery | ther is endangered) • H | Dental care Hearing aids ₋ong-term care | Routi | emergency care when traveling outside the U.S ne foot care nt loss programs |
| Other Covered Services (Li | imitations may apply to these | services. This isn't a com | plete list. Please see your | · <u>plan</u> document.) |
| Bariatric surgery Chiropractic care Fitness benefits – Gym kits, online videos, coard | • F membership, at home | nfertility treatment Private-duty nursing | • • ii • • | ne eye care (Adult) No charge for eye exam with retinal imaging ncluded No cost for glasses or contacts, with \$250 annua allowance |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1-888-879-9842. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: West Virginia Department of Insurance: 1-888-879-9842.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 844-539-1733

*For more information about limitations and exceptions, see the plan or policy document at www.caresource.com/marketplace or call 844-539-1733.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

**In addition to any visits covered under chronic pain treatment benefit

WVSBC25 - Healthy Heart Silver 4000 (73) VF

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 844-539-1733

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 844-539-1733

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 844-539-1733.

You may view the Access Plan required by Health Benefit Plan Network Access and Adequacy Act online at [CareSource.com]. You may also contact us at 1-833-230-2099 to request a copy.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

 *For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733.
 †Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.
 **In addition to any visits covered under chronic pain treatment benefit WVSBC25 - Healthy Heart Silver 4000 (73) VF

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Р | eg i | s Ha | iving | a B | aby | |
|-------|------|------|---------|-------|-----|--|
| ontho | ofin | note | iorly n | ronol | | |

(9 months of in-network prenatal care and a <u>hospital delivery</u>)

| The <u>plan's</u> overall <u>deductible</u> | \$4,000 |
|---|---------|
| Specialist copayment | \$50 |
| Hospital (facility) <u>copayment</u> | \$250 |
| Other <u>coinsurance</u> | 50% |

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$4,000 | |
| <u>Copayments</u> | \$300 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Peg would pay is | \$4,300 | |

| Managing Joe's Type 2 Diabetes |
|---|
| (a year of routine in-network care of a well- |
| controlled condition) |

| The <u>plan's</u> overall <u>deductible</u> | \$4,000 |
|---|---------|
| Specialist copayment | \$50 |
| Hospital (facility) <u>copayment</u> | \$250 |
| Other <u>coinsurance</u> | 50% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$200 |
| <u>Copayments</u> | \$300 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$500 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| The plan's overall deductible | \$4,000 |
|--------------------------------------|---------|
| Specialist copayment | \$50 |
| Hospital (facility) <u>copayment</u> | \$250 |
| Other <u>coinsurance</u> | 50% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| Deductibles | \$2,300 |

| The total Mia would pay is | \$2,400 |
|----------------------------|---------|
| _imits or exclusions | \$0 |
| What isn't covered | |
| <u>Coinsurance</u> | \$0 |
| <u>Copayments</u> | \$100 |
| <u>Deductibles</u> | \$2,300 |