



## **Network Notification**

**Notice date:** 08/24/2018  
**To:** Kentucky healthcare providers  
**From:** Humana – CareSource®  
**Subject:** New Address for Refund Checks

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Humana – CareSource recently updated the address for refund check submissions. Effective immediately, please send refund checks to:

**Humana – CareSource**  
**P.O. Box 706358**  
**Cincinnati, OH 45270-6358**

The address listed above is for refund check submissions only. Correspondence other than refund checks submitted to these lock boxes will cause a delay in processing and correspondence. A separate form and appropriate documentation must be submitted for each refund check.

To streamline the process of submitting refund checks, Humana – CareSource created a form to help ensure timely and accurate processing. The Claim Recovery Request Form is available for download on the “Updates and Announcements” webpage at <https://www.caresource.com/ky/providers/tools-resources/updates-announcements/medicaid/>.