



NETWORK *Notification*

Notice Date: July 16, 2024
To: Indiana Medicaid and Marketplace Providers
From: CareSource
Subject: Cotiviti Medical Records Reminder

Summary

As a reminder, CareSource has a partnership with Cotiviti, Inc for periodic post payment reviews of paid medical claims.

Impact

We have had some providers not responding to the requests for medical records. We are recouping payments made on selected claims if records are not provided following a second request for the records.

Questions

Please contact Health Partner Services Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET).

Medicaid: **1-844-607-2831**
Marketplace: **1-833-230-2101**

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OMPP Approved: 07/10/2024