



HEDIS MEASURE

Initiation and Engagement of Substance Use Disorder Treatment (IET)



Measure Overview

The National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS[®]) measure **Initiation and Engagement of Substance Use Disorder Treatment (IET)** assesses the rate of initial engagement in substance use disorder (SUD) treatment. It measures the percentage of new SUD episodes that result in treatment initiation through an inpatient SUD admission, outpatient visit, intensive outpatient encounter, partial hospitalization, telehealth visit, or medication treatment within 14 days. It also measures the percentage of new SUD episodes that have evidence of treatment engagement within 34 days of initiation. For all initiation events except medication dispensing and administration events, initiation on the same day as the SUD episode date must be with different providers.

Providing holistic, patient-centered care and educating patients to engage in SUD treatment after diagnosis is recommended to ensure they are aware of their treatment options and are encouraged to take the necessary steps in their recovery. Timely access to SUD services increases the chance that the patient will engage into services when they demonstrate readiness.

Ways to Improve Measure Performance

- Educate the patient about the importance of initiating and remaining engaged in treatment because treatment works and recovery is possible.
- Provide patient-centered care with evidence-based clinical practices.
- Make outreach calls to patients to remind them of appointments.
- Provide physical appointment cards to help patients remember appointments.
- Conduct same-day assessments or allow walk-in assessments.
- Centralize appointment scheduling and increase appointment availability.
- Provide patient incentives for attending appointments, such as bus passes.

- Simplify the intake process.
- Improve the patient experience using tools such as satisfaction surveys.
- Use correct HIPAA-compliant codes when billing for the initiation and engagement treatment. Please see page 2 of this document for a complete list of codes.
- Promote transitions of care by addressing social drivers of health, and clinical needs such as severe mental illness (SMI) and access to medications that may be barriers to treatment and recovery.
- Collaborate with CareSource[®] on care coordination to connect the patient to additional services, such as transportation.
- Obtain consent from the patient to coordinate care with other providers.

CareSource Resources

CARE MANAGEMENT

CareSource provides extra help to patients with complex behavioral health conditions. We understand the continuum of care and the need for care coordination. Strong community relationships enable us to make referrals and connect health partners and patients to ancillary resources. Our goal is to simplify care and ensure greater access to the spectrum of behavioral health services.

Providers can refer patients for care management through the CareSource Provider Portal at **CareSource.com** > Providers > [Provider Portal log-in](#) or by calling Member Services at **1-844-607-2829**.

CareSource also staffs a 24-hour nurse advice line, **CareSource24[®]**, with registered nurses who can help 24/7/365. Providers can refer patients to this phone number at **1-844-206-5947**.

In addition, CareSource offers a **Behavioral Health Crisis Line 1-833-674-6437** for patients to call and seek help.

Please visit **CareSource.com** or call Provider Services at **1-844-607-2831** for more information.



SUBSTANCE USE DISORDER TREATMENT INCENTIVE

CareSource understands the importance of ensuring patients are engaged in treatment as soon as they receive an SUD diagnosis. We have established a rewards* program for Healthy Indiana Plan (HIP) and Hoosier Healthwise (HHW) participants that incentivizes those who attend in-network Intensive Outpatient Program (IOP) sessions. Educating your HIP and HHW patients about this program and the resources available to support their recovery is a critical component to helping them receive the care they need and contributes to this measure. Patients can create a My CareSource Rewards® account to receive and track rewards for completing health milestones. Visit [CareSource.com](https://www.caresource.com) > [Behavioral Health](#) or call Indiana Provider Services at **1-844-607-2831** for more information on this program.

**IOP rewards program is available to HIP and HHW members 18 years and older with an SUD diagnosis. HHW rewards program begins 1/1/2023.*

Follow-Up Visit Compliance Codes

| INDIVIDUAL CODES | COMBINATION CODES |
|---|--|
| <p>BH Outpatient Visit CPT: 98960-2, 99202-5, 99211-5, 99242-5, 99341-5, 99347-50, 99381-7, 99391-7, 99401</p> <p>HCPCS: G0463, H0004, H0031, H0034, H2000, H2011, H2014, H2015, H2017, H2019, T1015</p> <p>Revenue Code: 0510, 0513, 0515-7, 0519-21, 0523, 0529, 0900, 0914-6</p> <p>Substance Use Disorder Service CPT: 99408-9</p> <p>HCPCS: G0396, G0397, H0005, H0015, H2035</p> <p>UBREV: 0906</p> <p>Observation CPT: 99217-20</p> <p>Online Assessments CPT: 99457-8</p> <p>SUD episodes in the alcohol use disorder cohort Naltrexone Injection HCPCS: J2315</p> | <p>Outpatient Visit, Visit Setting Unspecified CPT: 90791-2, 90832-4, 90836-40, 90845, 90847, 90849, 90853, 99221-3, 99231-3, 99238-9</p> <p>WITH POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 71, 72</p> <p>Non-residential Substance Abuse Treatment Facility Visit, Visit Setting Unspecified CPT WITH POS: 57, 58</p> <p style="text-align: center;"><i>OR</i></p> <p>CMHC Visit, Visit Setting Unspecified CPT WITH CMHC POS: 53</p> <p>Intensive Outpatient/Partial Hospitalization, Option 1</p> <p>HCPCS: H0035, H2012, S9480</p> <p>Revenue Code: 0905, 0907, 0912, 0913</p> <p>Option 2 Visit Setting Unspecified CPT WITH POS: 52</p> <p>Telehealth Visit, Visit Outpatient Setting Unspecified CPT WITH Telehealth POS: 02, 10</p> |
| <p>Alcohol Abuse and Dependence ICD-10: F10.10-F10.29</p> <p>Opioid Abuse and Dependence ICD-10: F11.10-F11.29</p> <p>Other Drug Abuse and Dependence ICD-10: F12.10, F19.29</p> | |

Please Note: The codes in this document are derived from the NCQA HEDIS Volume 2 Technical Specifications for Health Plans. These codes are examples of codes typically billed for this type of service and are subject to change. Submitting claims using these codes helps improve reporting of quality measure performance. Billing these codes does not guarantee payment. Providers should check the [Indiana Medicaid Fee Schedule](#) prior to claim submission.

References

NCQA HEDIS MY2022

[Initiation and Engagement of Substance Use Disorder Treatment \(IET\)](#)

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

U.S. Department of Health and Human Services

[Best Practices and Barriers to Engaging People with Substance Use Disorders in Treatment](#)

Substance Abuse and Mental Health Services Administration (SAMHSA)

[Key Substance Use and Mental Health Indicators in the United States: Results from the 2020 National Survey on Drug Use and Health \(samhsa.gov\)](#)