



Do you or a member you care for:

- Not speak English?
- Have hearing or vision problems?
- Have trouble reading or speaking English?

We can get you sign language interpreters or interpreters in the language you speak. They can help you talk with us or your providers.



Call Member Services at **1-844-607-2829** (TTY: 1-800-743-3333 or 711). We are open Monday through Friday, 8 a.m. to 8 p.m. Eastern Time.

NEW If you need help in a language other than English, **dial 9** to be quickly connected to an interpreter. You can also ask for Spanish, Burmese, or say that you need an interpreter.



*We are here
to help!*

Member Services can also help you:

- Get materials in other formats like large print, braille, or audio.
- Learn about your benefits and plan.
- Find a doctor or other health care provider.
- Find out what is covered or if you need prior authorization.
- Get a new member ID card.
- Log in to your **MyCareSource.com** account or in the member portal.

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