



HOW TO ENROLL:

Healthy Indiana Plan (HIP) and Hoosier Healthwise (HHW)

CareSource is excited to serve our HIP and HHW members! We want your health insurance to be easy to use and easy to understand.

Signing up is easy! Just follow these steps.

1. Get an Application

You can find the form online or ask for one by mail at fssabenefits.in.gov.

You can also apply by phone. Call 1-800-403-0864.

Or you can visit your local Division of Family Resources (DFR) office. To find your local office, call 1-800-403-0864 or visit <https://www.in.gov/fssa/dfr/ebt-hoosier-works-card/find-my-local-dfr-office/>.

2. Fill It Out and Submit It

Fill out the form with all the information it asks. If you are using a paper application, mail it in or drop it off.

This is your chance to choose CareSource on your form.

If you do not choose a health plan, the State will choose for you.

What if You Need Help?

Need help filling out your application? Visit your local DFR office for more help. You can also ask for a Certified Navigator with Covering Kids & Families. Call 1-888-975-4CKF (1-888-975-4253) or go to ckfindiana.org to schedule a visit.

What You Will Need

You should be ready to share some information during the application processes. Sometimes you may need proof to give the State. Be ready to share these documents:

- i. Identification (ID card or driver's license)
- ii. Birth certificates
- iii. Pay stubs/proof of unemployment
- iv. Social Security Card
- v. Proof of address





How Long Does it Take?

Applications are processed within 45 business days once all required information is received. For questions about what to include in your application, call 1-877-GET-HIP-9.

After your application is processed, you will get a letter in the mail telling you if you qualify for the program.

- If you are eligible for Hoosier Healthwise Package A, you may also be able to get coverage going back to the previous three months prior to your application date.
- Package C members, you may be able to get coverage of services you received on or after the first day of the month in which you applied.

When Can You Enroll?

You can apply any time. If you are already in one health plan and would like to switch to a different plan, you can do so from November 1 through December 15. This is the plan selection period for Healthy Indiana Plan. You will start on your new health plan on January 1 of the following year. HHW Members may switch plans during the yearly redetermination period.