BEHAVIORAL HEALTH MEMBER PROFILE

We partner with you to offer more coordinated care – access your patients' medical information in one convenient location on the CareSource Member Profile. The Member Profile helps with coordination of care between physical and behavioral health providers. We encourage you to take advantage of this tool to increase care coordination and better serve our members.

Innovations for Coordinated Care

Use the data in the CareSource Provider Portal's Member Profile to offer coordinated, streamlined care for your patients. The Member Profile will help you to:

- Efficiently determine an accurate diagnosis
- Reduce unnecessary diagnostic tests
- Identify needed preventive tests
- Minimize emergency room visits

Access Comprehensive Information

Find CareSource patients' information in one comprehensive location, including:

- Patient demographics
- Primary Medical Provider (PMP) information
- Prior prescribing information (updated daily)
- Historical diagnoses
- Patient-specific quality metrics (such as mammography screening, A1C value, and more)
- Prior hospital admissions
- Emergency room visits
- Specialist visits
- Case management activity

The data contained in CareSource's Member Profile can be especially helpful by providing information that is not available from other sources. Office staff can easily print or add the Member Profile electronically to your patients' medical records.

CareSource®

Better Care Solutions

Information contained in the CareSource's Member Profile can lead to a more efficient and accurate path to diagnosis and treatment. Patient-specific quality metrics can also help identify preventive tests your patients need. In cases where patients already have a diagnosis for chronic conditions, the Member Profile can play a significant role in supporting your ongoing care. CareSource's Member Profile can also drive appropriate emergency department use.

Information contained in the profile can assist you by:

- Providing medical history
- Identifying potential prescription non-adherence or abuse
- Identifying duplication of services
- Introducing disease or case management options available from CareSource

Fast and Simple to Use

Visit our secure online Provider Portal to see how the CareSource Member Profile can easily fit into your daily workflow and help improve patient outcomes!

Follow the instructions below to access the CareSource Member Profile:

Provider Portal Registered Users

1. Visit **CareSource.com** > Login > Providers
2. Enter your username and password, and click the Login button.
3. Click the Member Eligibility feature or the Prior Authorization feature.
4. Enter a valid Member Number.
5. Select a valid Date of Service.
6. Click the Search button.
7. If a member is found eligible for the service date you entered, you'll see the member information followed by a small selection denoted as "Member Profile."
8. Click on the "Click to View" button for the Member Profile. A PDF file will be displayed which contains the entire Member Profile.

Not Registered with the CareSource Provider Portal?

1. Visit **CareSource.com** > Login > Providers
2. Click on "Register for an account" and follow these three easy steps to complete your user registration:

   Step 1: Enter your provider name, tax ID, affiliation ID And zip code.

   Step 2: Review and accept the agreement.

   Step 3: Create your username and password.

Please note the username and password you created for future use when accessing CareSource's Member Profile and the many other helpful tools available on the portal.

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