



Network Notification

Notice Date: February 28, 2020
To: Indiana Marketplace Providers
From: CareSource
Subject: Timely Filing Limit Update

Summary

Effective April 1, 2020, CareSource has reduced the claims timely filing limit to 90 days from date of service for Indiana Marketplace providers. Previously, CareSource has allowed 365 days to submit a clean claim for services rendered to a Marketplace member. This network notification supersedes information published in the CareSource Marketplace Provider Manual, or other materials.

Impact

Claims must be filed within 90 days from the date of service, or as defined within the provider contract. This change does not impact dispute or appeal filing requirements. This change does also impact the submission of corrected claims, which must be submitted within 90 days of the date of service or discharge. Providers wishing to contract with CareSource's Indiana Marketplace plan, or who are in the process of contracting, will also be subject to the 90-day claims filing limit.

Questions?

For questions not addressed on our website, please call Provider Services at **1-866-286-9949** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).

You can also reach us by [email](#) or by contacting one of our [Health Partner Engagement Representatives](#).

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OMPP Approved: