

May 2015

ICD-10 >> Provider Q+A

Independent

The health care industry is preparing for monumental changes as it transitions toward implementing the International Classification of Diseases, Tenth Revision, also known as ICD-10.

> Who are Independent Providers?

"Independent provider" means a person who has a provider agreement with the Ohio Department of Medicaid (ODM) or one of the Ohio Medicaid Managed Care Plans (MCPs). These providers typically provide home and community-based services. Often these services are provided to Medicaid recipients receiving waiver services and/ or enrolled in MyCare Ohio. Other types of independent providers may also find this information beneficial.

Independent providers may assist Ohio Medicaid recipients with the following types of services:

- Homemaker/ Personal Care
- Respite Services
- Home Delivered Meals
- Social work/ Counseling
- Supported Employment
- Transportation
- Activities of Daily Living
- Nutrition Services
- Vocational Habilitation
- Supported Employment (Community and Enclave)

> I am an Independent provider. Should I be concerned about ICD-10?

Yes. The compliance date for implementation of ICD-10-CM/PCS is October 1, 2015, for all Health Insurance Portability and Accountability Act (HIPAA)-covered entities. Claims requiring ICD-10-CM/PCS codes **will deny** beginning October 1, 2015, if submitted without the appropriate codes.

> What ICD-10 codes should I use?

As with ICD-9, ICD-10 codes are derived from documentation in the medical record. The ICD-10 coding manuals do not address specialty service codes separately. Specialty service codes are included with all other diagnosis codes, and are not labeled by specialty. If you are a service provider, you must research the codes that will apply to your business. If another provider supplies your ICD-10 codes, you must ensure those providers are ICD-10 compliant. You should consider identifying the most commonly utilized ICD-9 codes in your office and determine the correlating ICD-10 codes. CMS and many national provider associations have published ICD-10 resources to assist providers with this task. You may want to seek the advice of a professional coder. Some Independent providers are permitted to bill with a miscellaneous ICD-9 code today; these providers will be required to bill with the appropriate miscellaneous ICD-10 code beginning with services rendered on or after October 1, 2015.

> What is the cost of non-compliance?

While no penalty will be assessed by Ohio Medicaid, the penalty for lack of preparedness is inherent; your claims cannot process and will deny or reject. Also, consider the cost of recoding and resubmitting claims that have denied or rejected because of incorrect coding – whether done by your office or through a Clearinghouse/Billing Service.

question & answer information
provided by these partners:



ICD-10 Independent Provider Q+A

> ICD-10 and Span Date Billing

Some providers that submit claims for outpatient and/or professional services bill in span dates (multiple dates of service on a single claim). Claims may not contain a combination of ICD-9 and ICD-10 codes; individual claims may only contain one code-set. If ICD-9 and ICD-10 codes are submitted on the same claim, the entire claim will be rejected/denied.

The ODM has published an *ICD-10 TIPS* document to assist providers that will submit outpatient and/or professional claims with from/through dates that will span the compliance date of October 1, 2015. In summary, the *ICD-10 TIPS* document states:

Two claims should be submitted:

1. One claim with ICD-9 codes should be submitted for outpatient and professional services with dates of service prior to October 1, 2015; and
2. One claim with ICD-10 codes should be submitted for outpatient and professional services with dates of service on or after October 1, 2015.

> Does the new ICD-10 code change affect the current Medicaid rates?

No changes are anticipated at this time by the ODM nor has CMS provided any reimbursement rules or rate changes for the ICD-10-CM or ICD-10-PCS codes.

> I contract with a Managed Care Plan. What do I need to do?

Managed Care Plans (MCPs) are required to comply with the ICD-10 changes. However, each MCP may have specific requirements for billing; therefore, providers are encouraged to contact the MCP with whom they contract for specific ICD-10 billing information.

> I use an Electronic Health Record (EHR)/Practice Management system. What do I need to do?

Contact the vendor that supports your system to ensure they have updated, or will be updating, the system to accommodate ICD-10.

> I use a Clearinghouse/Billing Service. What do I need to do?

You need to ensure your vendors will be ready to accommodate ICD-10. You may want to consider sending test claims to ensure their readiness. You should contact your Clearinghouse/Billing Service directly to determine their readiness and potential for testing with them.

> Are a list of ICD-10 codes & mapping information available?

Mapping ICD-9 to ICD-10 codes is addressed in CMS' GEMs publications available on the CMS website: www.cms.gov/ICD10. Many code maps may be accessed online by searching for "ICD-10 codes." Please keep in mind mapping from ICD-9 to ICD-10 is not always one-to-one. Additionally, the Medicaid claims payment systems will not automatically map an ICD-9 coded claim to ICD-10. It is your responsibility to submit the appropriate code based on the date of service or date of discharge. Claims may not contain a combination of ICD-9 and ICD-10 codes; individual claims may only contain one code set.

> Are online training resources available?

There are many organizations that provide formal ICD-10 training. For example, CMS offers Medscape Education modules for providers and staff (www.medscape.org). You must register with Medscape to access these free, online modules. Physicians and nurses can earn continuing medical education (CME) and continuing education (CE) credits for completing these modules. For others, a certificate of module completion is available. Topics include:

- Transition to ICD-10: Getting Started
- ICD-10: A Roadmap for Small Clinical Practices
- ICD-10: Small Practice Guide to a Smooth Transition
- ICD-10: A guide for Small and Medium Practices
- ICD-10: A Guide for Large Practice

Have More Questions? ICD10questions@medicaid.ohio.gov