



# NETWORK Notification

**Notice Date:** May 31, 2024  
**To:** HAP CareSource™ MI Health Link (Medicare-Medicaid Plan) Providers  
**From:** CareSource  
**Subject:** Change to Prior Authorization Request Process for Part B (Medical Drugs)  
**Effective Date:** July 1, 2024

### Summary

Effective July 1, 2024, there will be a change of process when initiating prior authorization (PA) requests for Part B (medical drugs) for HAP CareSource MI Health Link members. Currently, PA requests are submitted directly to CareSource. As of July 1, 2024, providers must submit PA requests through the ESI – EviCore portal ([www.eviCore.com](http://www.eviCore.com)).

### Impact

Providers no longer submit PA requests directly to HAP CareSource MI Health Link. Beginning July 1, 2024, providers must submit PA requests through the ESI – EviCore portal.

Session Name	Date	Time
OnePA MDM Implementation for CareSource	June 26, 2024	10:00 a.m. Eastern Time (ET)
OnePA MDM Implementation for CareSource	June 27, 2024	10:00 a.m. ET
OnePA MDM Implementation for CareSource	July 8, 2024	10:00 a.m. ET

To register for an orientation session:

1. Go to [EviCore.webex.com](http://EviCore.webex.com).
2. Select “WebEx Training” from the menu bar on the left.
3. Click the “Upcoming” tab and choose the session you want to attend.
4. Click “Register” next to the session you wish to attend.
5. Enter the registration information.

After you successfully register for the live WebEx session, you will receive an e-mail containing the toll-free phone number, meeting number, conference password and a link to the web portion of the session. Please keep the registration e-mail. You need the link to join the web conference and call-in number for the session in which you will be participating.

If you are unable to participate in a session, you can obtain a copy of the presentation, as well as other important documents, at [EviCore.com/resources/healthplan/CareSource](http://EviCore.com/resources/healthplan/CareSource).

Provider Resources | EviCore - Choose specific health plan from the drop-down.

### Questions?

Thank you for your partnership in caring for our members. Please call Provider Services at **1-833-230-2159**, available Monday through Friday from 8 a.m. to 6 p.m. ET, if you have questions.