



# NETWORK *Notification*

**Notice Date:** June 17, 2024  
**To:** Ohio MyCare Providers  
**From:** CareSource  
**Subject:** Patient Liability Notification

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## Summary

All Waiver providers are responsible for collecting a member's patient liability to cover their cost of care.

The Medicaid [provider agreement rule](#) indicates, in part:

*"A provider agreement is a contract between the Ohio department of Medicaid (ODM) and a provider of Medicaid covered services. By signing this agreement, the provider agrees to comply with the terms of the provider agreement, Revised Code, Administrative Code, and federal statutes and rules..."*

[OAC rule 5160:1-6-07.1](#) applies to people eligible under Special Income Level on Home-and-Community-Based Services (HCBS) waivers and states in (D):

*"Providers are to collect the full patient liability amount or up to the cost of care, whichever is less."*

## Impact

Providers should continue to submit claims with the full amount; however, the patient liability will be deducted from the payment.

It is the responsibility of the Waiver provider to collect the members patient liability. Facilities, including Assisted Living facilities, are responsible for collecting the member's patient liability to cover their cost-of-care. For facilities, when we are paying a claim, the patient liability will be deducted from the payment, as this is member responsibility.

## Importance

Members who transitioned to MyCare from Passport with a patient liability in place will have the patient liability collected by the Area Agency on Aging.

## Questions?

For questions, please contact CareSource Provider Services at **1-800-488-0134**. Hours of availability are Monday through Friday, 8 a.m. to 6.p.m. Eastern Time (ET).

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