



COMMUNICATING WITH CARESOURCE



Phone Numbers

	Georgia Marketplace	Georgia Dual-Special Needs Plan
Provider Services	1-855-230-2155	1-833-230-2176
Prior Authorizations Medical	1-833-230-2155	1-833-230-2176
Prior Authorizations Pharmacy	1-833-230-2155	1-844-679-7865
Claims Inquiries	1-855-230-2155	1-833-230-2176
Member Services	1-833-230-2030	1-833-230-2030
CareSource24 [®] Nurse Advice Line	1-833-687-7342	1-833-687-7301
Fraud, Waste and Abuse	1-833-230-2155	1-833-230-2176
TTY for the Hearing Impaired	1-800-255-0056 or 711	1-800-255-0056 or 711
Care Management	1-844-438-9498	1-844-438-9498
CareSource Addiction Hotline	1-833-674-6437	1-833-674-6437
EyeMed Member Services	1-833-337-3129	
DentaQuest Member Service	1-855-453-5284	
TruHearing Member Services	1-866-202-2561	
Active&Fit Member Services	1-877-771-2746	

Fax Numbers

Credentialing	1-866-573-0018	1-833-230-2176
Fraud, Waste and Abuse	1-800-418-0248	1-800-418-0248
Medical Prior Authorization Form	1-937-396-3802	1-844-417-6157
Pharmacy Prior Authorization Form	1-866-930-0019	1-877-328-9660
Provider Appeals	1-937-531-2398	1-937-531-2398
Provider Maintenance		1-937-396-3076

Web Links and Email Addresses

Website	www.caresource.com
Provider Portal	https://:providerportal.caresource.com/GA