



COMMUNICATING WITH CARESOURCE



Phone Numbers

Provider Services	1-855-202-1058
Claims Inquiries	1-844-607-2831
Georgia Medicaid Management Information System (GAMMIS) Centralized Prior Authorization	1-800-766-4456
Pharmacy	1-855-202-1058
Member Services	1-855-202-0729
CareSource Behavioral Health Addiction Line	1-833-674-6437
CareSource24[®] Nurse Advice Line	1-844-206-5944
Fraud, Waste and Abuse	1-855-202-1058
TTY for the Hearing Impaired	1-800-255-0056 or 711
Care Management	1-844-438-9498

Fax Numbers

Care Management Referral	1-844-417-6255
Fraud, Waste and Abuse	1-800-418-0248
Medical Prior Authorization Form	1-844-676-0370
Provider Appeals	1-937-531-2398
Pharmacy Prior Authorizations*	1-866-930-0019
Specialty Pharmacy (medical benefit)	1-888-399-0271
Specialty Pharmacy (pharmacy benefit)	1-866-930-0019

**Pharmacy prior authorization requests may be submitted electronically (ePA) or by fax. In an emergent situation, requests may be accepted via phone.*

Web Links and Email Addresses

Website	https://www.caresource.com/
Provider Portal	https://providerportal.caresource.com/GA
Care Management Referrals	https://secureforms.caresource.com/en/caremanagementreferral/
Provider Demographic Changes	https://www.mmis.georgia.gov/portal

NOTE Providers must submit demographic changes through GAMMIS website