

Health Services: Improving Your Patients' Health



CareSource® has a variety of health services programs dedicated to helping our members – your patients – with the most complicated and highest-risk conditions, as well as programs to keep them healthy. As a CareSource health partner, we appreciate your help in referring your patients to our various programs.

Program	Description	Phone Number
Care Management	Nurse care managers, social workers, navigators and community outreach staff are available to help coordinate care and focus on the highest risk members and health conditions.	1-855-202-0729
Disease Management – Referrals Requested	Disease managers are available to provide coordinated health care interventions and communication, including interactive messaging, educational mailings and nurse outreach for members with the diagnosis of asthma or diabetes.	1-855-202-0729
Planning for Healthy Babies®	The Planning for Healthy Babies Program® (P4HB®) is an 1115 Medicaid Demonstration Waiver that expands the provision of family planning services to women who are Georgia residents, who do not qualify for other Medicaid benefits, any other insurance coverage, or who have lost Medicaid coverage for any reason and who meet specific eligibility criteria.	1-855-202-1058
Maternal and Child Health/Babies First Program	Pregnant and new mothers have access to care managers and resources focused on assisting new mothers and infants. In addition, these members are able to enroll in Babies First. The program focuses on encouraging pregnant members to visit their doctor for prenatal care early in their pregnancies, and then as often as their doctor recommends. Additionally, the program encourages well-baby visits as recommended to help ensure mom and baby will be as healthy as possible. Upon completion of milestones, members will be rewarded and will have the option of choosing a gift card or other limited baby supplies and health and wellness items from a limited selection of merchants.	1-855-202-1058



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CareSource24®	Registered nurses provide symptom-based triage and educational support to members toll-free 24 hours a day, seven days a week	1-844-206-5944
Quality Improvement	A dedicated quality of care team is available to focus on continuous quality improvement activities with emphasis on improving ongoing member health outcomes.	1-855-202-1058
Behavioral Health	We offer benefits for behavioral health services, which include both mental health and substance use disorders. We promote integration and coordination of behavioral health and physical health services.	1-855-202-1058
Care Transitions Programs – Emergency Department Diversion	Care transitions programs are designed to reduce inpatient unnecessary hospital admissions and emergency department visits.	1-855-202-0729

