CareSource HIP and HHW
Member Advisory Council Meeting Minutes

October/November 2024

October / November 2024 Meetings:

County	Date	Location	Attendance
Marion	November 7th	Indianapolis Public Library – Glendale Branch	2
Allen	November 5th	Allen County Public Library	3
Lake	November 12th	East Chicago Public Library	3
St. Joseph	November 13th	South Bend Public Library – Tutt Branch	1
State-Wide	October 29th	Virtual: Zoom	1

CareSource Staff in Attendance:

Director, Member Services
Director, Strategic Partnerships
Member Engagement Analyst III
Community Partner Specialist III
Life Services Engagement Specialist
Community Marketing Representatives

Community Partners In Attendance:

Covering Kids and Families

For any follow-up questions please reach out to the CareSource team by phone at (317) 982-6462 or by e-mail at INMemberCouncil@CareSource.Com.

November 2024 Discussion Topics

Topic	Minutes	Notes
Introductions & Welcome	10	
A Year in Review-2024 with CareSource	15	
New Enhanced Benefit- Fitness	15-20	
Member Website Navigation Discussion	25-30	
Health Care Terminology Preferences	15	
Closing/Future Topics	5	*Time Permitting*
TOTAL	90	

Important Links and Follow-Up Information

- CareSource Member Website: www.CareSource.Com/IN

- Covering Kids and Families (https://www.ckfindiana.org/)
  - Click this link to request an appointment.

Future 2025 MAC Meeting Information*

County	February	May	August	November	Location
Marion	2/15/25	5/16/25	8/15/25	11/7/25	Indianapolis Public Library – College Ave Branch
Allen	2/13/25	2/14/25	8/13/25	11/5/25	Allen County Public Library
Lake	2/20/25	5/21/25	8/20/25	11/12/25	East Chicago Public Library
State-Wide	2/6/25	5/7/25	8/6/25	10/29/25	Virtual: Zoom

*Dates, times and locations subject to change. CareSource will request your RSVP for future meetings. For questions, please reach out to the CareSource team by phone at (317) 982-6462 or by e-mail at INMemberCouncil@CareSource.Com.

Thank you to all the members and community partners who provide CareSource with honest feedback to help us improve!