



CARESOURCE NALOXBOX INITIATIVE

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Who is CareSource?

CareSource's mission is to make a lasting difference in our members' lives by improving their health and well-being. CareSource is a **nonprofit** health plan and national leader in Managed Care.

CareSource has a 30+ year history of serving low-income populations across multiple states and insurance products.

CareSource is currently serving over 2 million members in Georgia, Kentucky, Ohio, Indiana, Arkansas and West Virginia. We serve Medicaid, Marketplace and Dual Eligible members.



CareSource Behavioral Health Services

- ❖ **Inpatient** – psychiatric, crisis stabilization units (CSU)
- ❖ **Psychiatric Residential Treatment Facility (PRTF)** – Live-in recovery treatment for mental illness or drug dependence for ages 21 and younger
- ❖ **Partial Hospitalization (PHP)** – a treatment program typically 5 days week/4-5 hours per day includes individual, family, group and/or medical evaluations
- ❖ **Intensive Outpatient (IOP)** – a treatment program from PHP, typically 3 days per week/3 hours per day includes individual and group therapy
- ❖ **Outpatient** – office-based, community, in-home (ex: intensive family intervention-IFI, Intensive Customized Care Coordination-IC3), individual, family, group, peer support services, assessments and evaluations
- ❖ **ASD** – Autism Spectrum Disorder
- ❖ **Addiction Services** – Treatment options to help with dependence: Therapy, Medication Assisted Treatment (MAT), Detoxification
- ❖ **Telehealth** – a convenient option for care, no cost to use and removes stress of needing transportation; check with PCPs to see if offer services and available options



CareSource Case Management

Referrals for Case Management:

- Call Member Services: **1-855-202-0729** (TTY: 1-800-255-0056 or 711),
- Monday – Friday 7 a.m. – 7 p.m. Eastern Standard Time (EST).
- <https://www.caresource.com/ga/plans/medicaid/benefits-services/care-disease-management/>
- Referral Form: <https://secureforms.caresource.com/en/caremanagementreferral/>



English

Care Management Request and Referral Information

CareSource® Care Management offers members one-on-one care coordination with outreach specialists and nurse care coordinators. To learn more or connect with Care Management, please fill out the form below.

First Name: *

Last Name: *

Member ID:

Date of Birth: *

This number is found on the front of your Member ID Card.

Phone: *

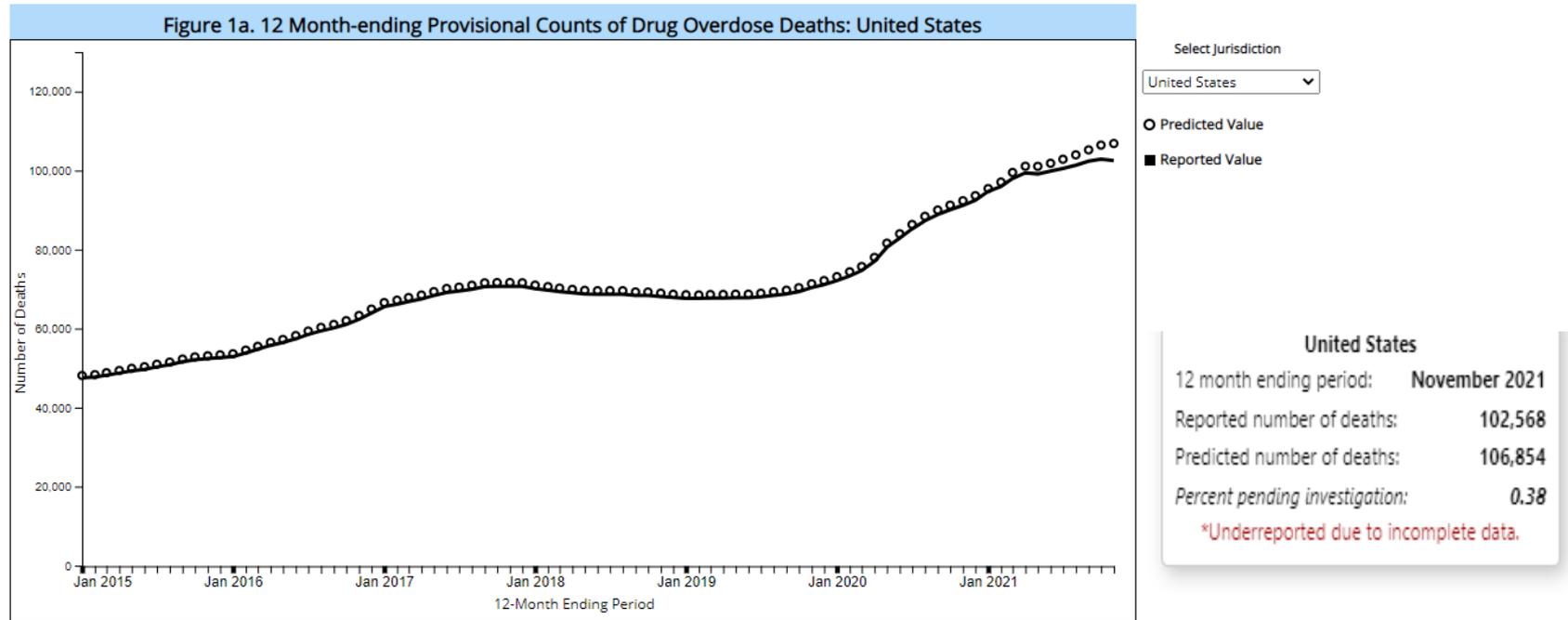
You can also reach us by calling Member Services at (TTY:), Monday – Friday 7 a.m. – 7 p.m. We look forward to hearing from you!



National Overdose Data

12 Month–ending Provisional Number and Percent Change of Drug Overdose Deaths

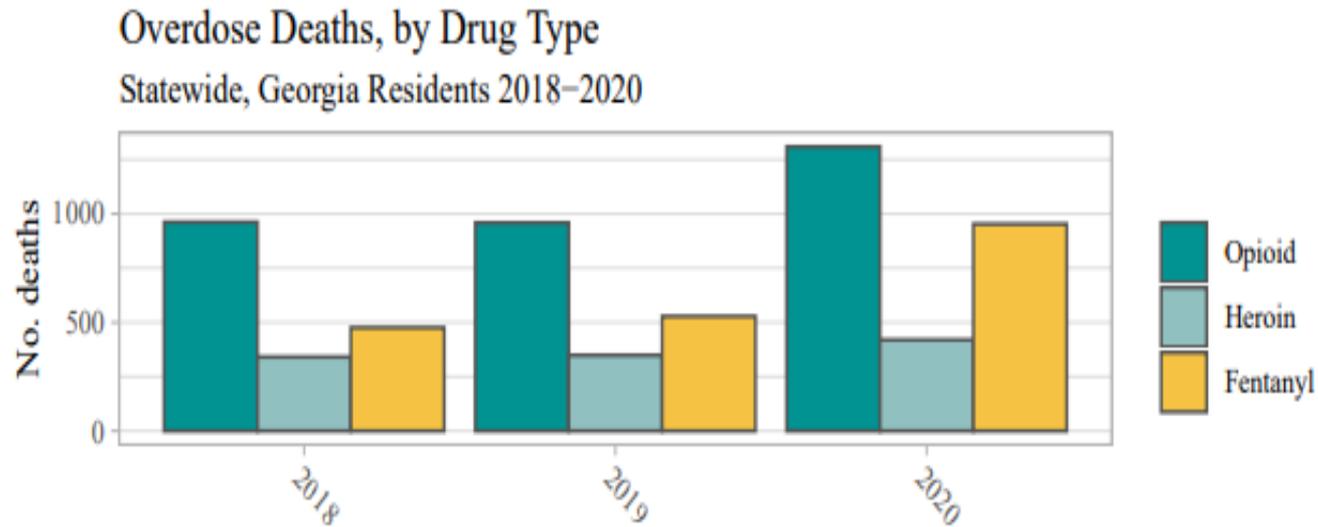
Based on data available for analysis on: April 03, 2022



Source – Georgia Department of Public Health: [Opioid Overdose Surveillance County Reports](#)



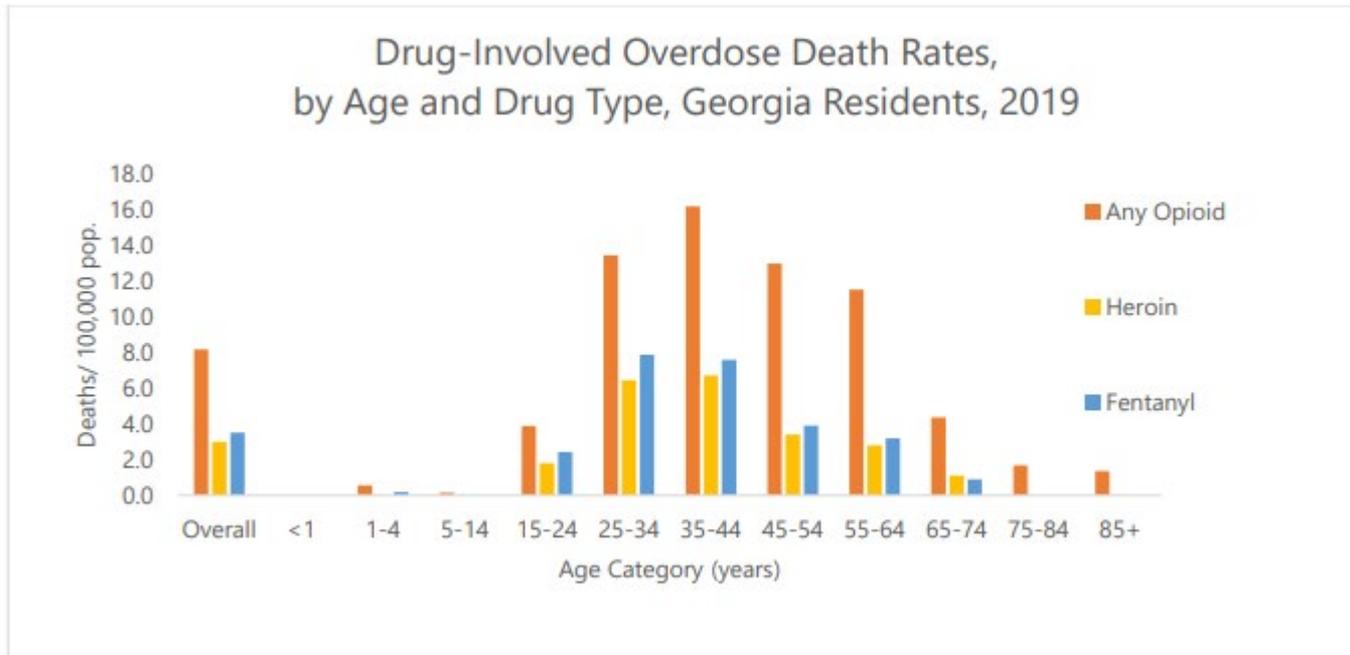
Georgia Statewide Overdose Data



Source – Georgia Department of Public Health: [Opioid Overdose Surveillance County Reports](#)



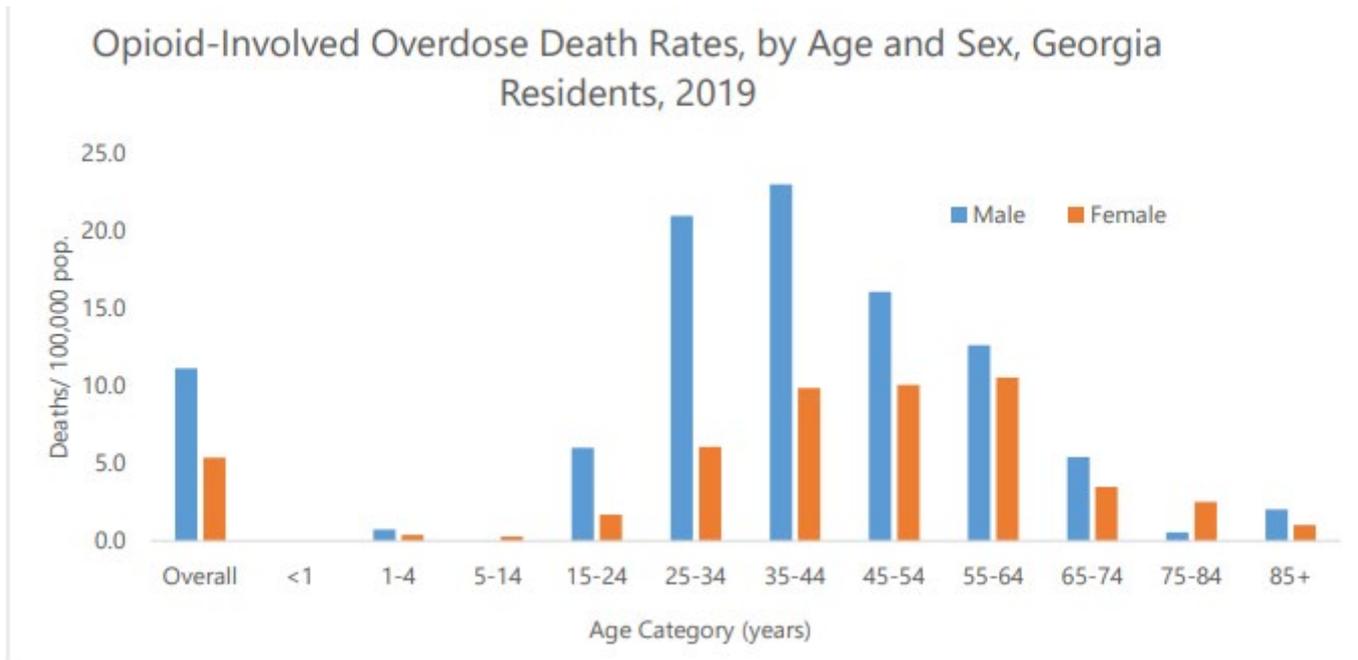
Georgia Overdose Data by Age and Drug Type



Source – Georgia Department of Public Health: [Opioid Overdose Annual Surveillance Report](#)



Georgia Overdose Data by Age and Sex



Source – Georgia Department of Public Health: [Opioid Overdose Annual Surveillance Report](#)



CareSource and Naloxone

	Filled Scripts	Distinct Members	Avg. Fill Per Member	SUD Diagnosis
Marketplace	60	56	1.1	28.3 %
Medicaid	302	272	1.1	43.7 %

Note: The above data is capturing Jan. 2021 – Dec. 2021

CareSource’s naloxone benefit is available to all members and does not require a qualifying diagnosis or prescription.

Georgia Benefit (Medicaid and Marketplace)

Narcan 4mg Nasal Spray

2 units/30 days

3 WAYS TO SUPPORT THOSE

Struggling with **Addiction**



1)

Learn about the disease



2)

Seek out support & treatment



3)

Ask about a prescription for Naloxone

 CareSource



CareSource Helps Communities By:

- Bringing organizations together
- Filling service gaps in care
- Advocating for and with members
- Ensuring access to care





NARCAN® (naloxone) Can Help Stop an Opioid Overdose

Naloxone is covered for all
CareSource members at no cost

Ask your provider for a Naloxone
prescription.

HOW TO AVOID AN OPIOID OVERDOSE

Prescribed Opioids

- Never take more opioids than prescribed to you. Call your provider if your pain gets worse.
- Be careful using opioids with other medications for pain, sleeping, anxiety, or depression, as well as alcohol.
- Store medications in a safe place and do not share with others.
- Get rid of unused medications. Take old or unused medications to your pharmacy or get a free medication disposal packet at [secureforms.CareSource.com/DisposeRX](https://www.secureforms.com/DisposeRX).

Non-Prescribed Opioids

- Strong opioids like fentanyl have been found in other substances including non-opioids.
- Do not mix opioids with other substances, like alcohol.
- Never use opioids alone, no matter what.



Always carry NARCAN (naloxone) nasal spray with you in case of an emergency. You cannot give yourself naloxone. Make sure your family or friends know where to find it.

Good Samaritan or 911 drug immunity laws protect people who seek medical attention for an overdose. These laws provide immunity from arrest, charge or prosecution for some substance offenses.

SIGNS OF AN OPIOID OVERDOSE

- Slow or shallow breathing, or not breathing at all
- Pale or bluish skin
- Slurred speech
- Slow heartbeat
- Low blood pressure
- Small pupils
- Gasping for air when sleeping or unusual snoring
- Not waking up or responding

IF SOMEONE IS OVERDOSING

- 1 Call 911
- 2 Give them NARCAN (naloxone)
- 3 Provide CPR (if needed)



El NARCAN® (naloxona) puede ayudar a detener una sobredosis por opioides

La naloxona se encuentra cubierta
para todos los afiliados de
CareSource sin costo

Pídale a su proveedor una receta
de naloxona.

CÓMO EVITAR UNA SOBREDOSIS DE OPIOIDES

Opioides recetados

- Nunca tome más opioides de los que le recetaron. Llame a su proveedor si el dolor empeora.
- Tenga cuidado con el uso de opioides en combinación con otros medicamentos para el dolor, el sueño, la ansiedad o la depresión, así como el alcohol.
- Guarde los medicamentos en un lugar seguro y no los comparta con otras personas.
- Deshágase de los medicamentos no utilizados. Lleve los medicamentos viejos o sin usar a su farmacia u obtenga un paquete gratuito de eliminación de medicamentos en [secureforms.CareSource.com/DisposeRX](https://www.secureforms.CareSource.com/DisposeRX).

Opioides no recetados

- Se han encontrado opioides fuertes como el fentanilo en otras sustancias, incluso no opioides.
- No mezcle opioides con otras sustancias, como el alcohol.
- Sin importar las circunstancias, nunca use opioides mientras se encuentre solo.



Lleve siempre el aerosol nasal NARCAN (naloxona) con usted en caso de una emergencia. No puede administrarse usted mismo la naloxona. Asegúrese de que su familia o amigos sepan dónde encontrarla.

Las leyes de inmunidad por drogas al 911 o buen samaritano protegen a las personas que solicitan atención médica por una sobredosis. Estas leyes brindan inmunidad frente a la detención, la acusación o el enjuiciamiento por algunos delitos relacionados con sustancias.

SEÑALES DE UNA SOBREDOSIS DE OPIOIDES

- Respiración lenta o poco profunda, o sin respiración
- Piel pálida o de un tono azulado
- Falta de articulación al hablar
- Ritmo cardíaco lento
- Presión arterial baja
- Pupilas chicas o contraídas
- Jadea para respirar al dormir, o hace ronquidos no comunes
- No se despierta ni responde

SI ALGUIEN TIENE UNA SOBREDOSIS

- 1 Llame al 911
- 2 Adminístrele NARCAN (naloxona)
- 3 Hágale RCP (si fuera necesario)



Video from Overdose Prevention

The video briefly recounts the loss of Zack, a quick summary of the 911 Medical Amnesty Law, and a 15-minute naloxone demo by Cofounder Laurie Fugitt, RN. (20 minutes)

[Georgia Overdose Prevention Narcan Training – YouTube](#)

[Georgia Overdose Prevention](#)



Naloxone Resources

Georgia Overdose Prevention

<https://georgiaoverdoseprevention.org/>

Next Distro- mail-order naloxone

<https://nextdistro.org/georgia>

Emergent Biosolutions

<https://www.narcan.com/narcan-for-community-based-organizations/>

Georgia Council on Substance Abuse

<https://gasubstanceabuse.org/>

Emergent BioSolutions is committed to access and affordability:
**NARCAN® (NALOXONE HCL) NASAL SPRAY IS AVAILABLE
AT A DISCOUNTED PRICE FOR QUALIFIED PUBLIC ENTITIES**



-  Government entity or Government-funded organization
-  First responder, state or local government agency, school, or community-based organization
-  An entity that has received a grant to purchase NARCAN®
-  Community members acting as a naloxone distribution program or community-based organizations

*None of the above-described entities shall seek insurance reimbursement for the product.

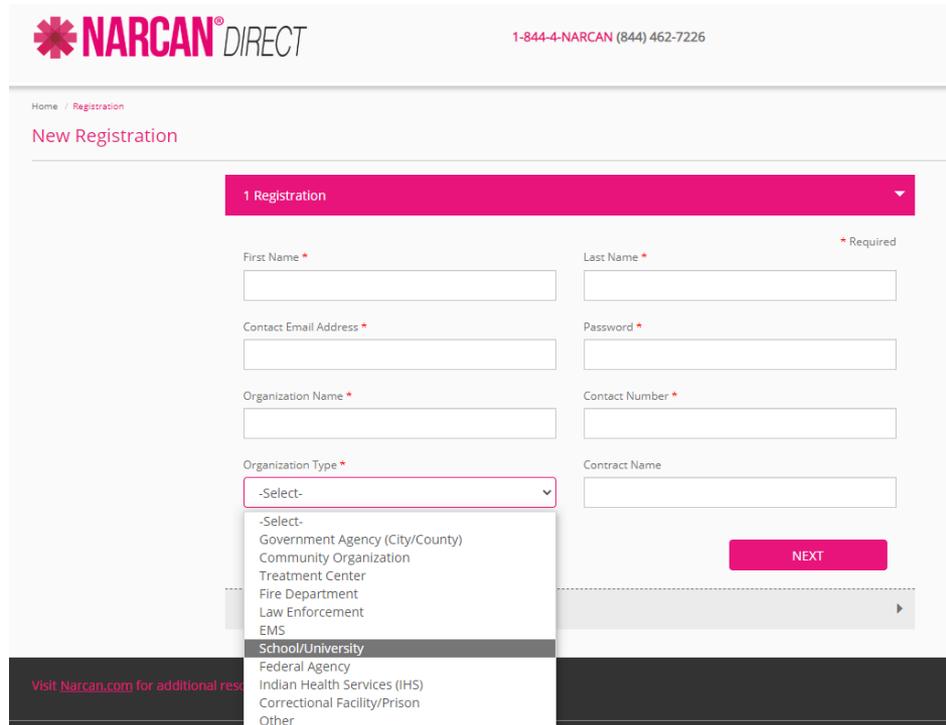
Contact: Emergent BioSolutions Customer Service
Phone: 1-844-4NARCAN (844-462-7226)
Email: narcancustomerservice@ebsi.com

Scan this code to receive a free educational kit



Additional Resources

- Georgia Department of Public Health provides information on how to administer the medication, information on the Amnesty Law and the Standing Order
- Emergency Help for Opioid Overdoses
<https://dph.georgia.gov/EmergencyHelpforOpioidOverdoses>



The screenshot shows the NARCAN DIRECT registration page. At the top, the NARCAN DIRECT logo is on the left and the phone number 1-844-4-NARCAN (844) 462-7226 is on the right. Below the header, there is a navigation bar with "Home / Registration" and "New Registration". The main content area is titled "1 Registration" in a pink bar. The form contains several fields: "First Name" (required), "Last Name" (required), "Contact Email Address" (required), "Password" (required), "Organization Name" (required), "Contact Number" (required), and "Organization Type" (required). The "Organization Type" dropdown menu is open, showing options: "-Select-", "Government Agency (City/County)", "Community Organization", "Treatment Center", "Fire Department", "Law Enforcement", "EMS", "School/University", "Federal Agency", "Indian Health Services (IHS)", "Correctional Facility/Prison", and "Other". A pink "NEXT" button is located at the bottom right of the form. At the bottom left of the page, there is a link: "Visit [Narcans.com](https://narcans.com) for additional resources".



BH Resources

❖ CareSource Resources:

- ❑ MyStrength: is a safe and secure tool for members 13 years of age and up. It has personalized support to help improve moods, strengthen mind, body and spirit. Visit [MyStrength](#) to sign up
- ❑ CareSource24 Nurse Advice Line: toll-free 24 hours a day, 7 days a week, 365 days a year at: **<1-844-206-5944>**
- ❑ CareSource addiction hotline: when members are ready to start treatment, they can call **<1-833-674-6437>**

❖ National and Local Resources:

- ❑ GA Crisis line: **<800-715-4225>**
- ❑ National Suicide Prevention line: **<800-273-8255>**
- ❑ National Crisis text line: text **HOME** to 741-741
- ❑ [National Alliance on Mental Illness](#) (NAMI)– the nation’s largest grassroots mental health organization dedicated to building better lives for the millions of Americans affected by mental illness.
- ❑ [Mental Health America](#) (MHA)– nations leading community-based nonprofit dedicated to addressing needs of those living with mental illness.
- ❑ [Substance Abuse and Mental Health Services Administration](#) (SAMSHA)– the agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation.



Behavioral Health Department Contacts

- ❖ Director, Behavioral Health: **Adam Klein, LPC** – Adam.Klein@CareSource.com

- ❖ Manager, Behavioral Health: **Sandra Thompson, LPC** - Sandra.Thompson@caresource.com

- ❖ Behavioral Health Initiative Leads:
 - ❖ **Donnica Carpenter, LPC** – Donnica.Carpenter@caresource.com SUD, Suicide, Criminal Justice, IP Provider Facing, SBIRT, QPR & AMHFA Trainer
 - ❖ **Allison Sweeney, LCSW** – Allison.Sweeney@Caresource.com Provider Quality Improvement – monitoring, utilization & best clinical practices
 - ❖ **Krystl White-Hardy, LPC** – Krystl.WhiteHardy@Caresource.com – Coordination of Care with CM team (d/c planning) – IP, PRTF, IC3, Mobile Crisis liaison between Providers & CS

- ❖ Enterprise Manager, Behavioral Health and Wellness: **Jessica Johnson, LPCC, LICDC** - Jessica.Johnson@CareSource.com



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