



CareSource HIP and HHW Member Advisory Council Meeting Minutes

August 2024

August 2024 Meetings:

County	Date	Location	Attendance
Marion	August 15 th	Indianapolis Public Library – College Ave Branch	2
Allen	August 13 th	Allen County Public Library	5
Lake	August 20 th	East Chicago Public Library	6
St. Joseph	August 21 st	South Bend Public Library – Tutt Branch	0
State-Wide	August 6 th	Virtual: Zoom	0

CareSource Staff in Attendance:

Director, Member Services
 Director, Strategic Partnerships
 Member Engagement Analyst III
 Community Partner Specialist III
 Life Services Engagement Specialist
 Community Marketing Representatives

Community Partners In Attendance:

Covering Kids and Families

For any follow-up questions please reach out to the CareSource team by phone at (317) 982-6462 or by e-mail at INMemberCouncil@CareSource.Com.

August 2024 Discussion Topics

Topic	Minutes	Notes
Introductions & Welcome	10	
QR Codes Discussion	15-20	
Wellness Calendar Feedback	30	
Member Rights & Responsibilities	15	
Guest Speaker: Covering Kids & Families (CKF)	10	<i>Marion and Allen Counties Only</i>
CareSource & Your Community	10	
Closing/Future Topics	5	<i>Time Permitting</i>
TOTAL	90	

Important Links and Follow-Up Information

- Member Rights & Responsibilities can be found:
 - Online: <https://www.caresource.com/in/plans/medicaid/plan-documents/rights-responsibilities/>
 - In the [Member Handbook](#) Page 68-69
- Covering Kids and Families (<https://www.ckfindiana.org/>)
 - Click [this link](#) to request an appointment.

Future 2024 MAC Meeting Information*

County	November	Location
Marion	Nov 7 th	Indianapolis Public Library – College Ave Branch
Allen	Nov 5 th	Allen County Public Library
Lake	Nov 12 th	East Chicago Public Library
St. Joseph	Nov 13 th	South Bend Public Library – Tutt Branch
State-Wide	Oct 29 th	Virtual: Zoom

*Dates, times and locations subject to change. CareSource will request your RSVP for future meetings. For questions, please reach out to the CareSource team by phone at (317) 982-6462 or by e-mail at INMemberCouncil@CareSource.Com.

Thank you to all the members and community partners who provide CareSource with honest feedback to help us improve!