



NETWORK *Notification*

Notice Date: January 1, 2025
To: Arkansas PASSE Providers
From: CareSource PASSE™
Subject: Updating Demographics

Summary

Accurate provider data is crucial to providing high-quality health care services for our members. Changing office locations or phone numbers, adding/terminating a provider, changing/adding specialties at a location, and/or closing a location are all reasons to notify CareSource PASSE. You will find that we have added pop-ups in the provider portal and select pages on [CareSourcePASSE.com](https://www.caresourcepasse.com) to remind you to check and update your information.

Impact

Ensure your claims and prior authorization requests process without delay by reviewing and updating your information on file. Visit the [Provider Maintenance](#) page, and select your plan type and state. Then follow the instructions on the page.

Importance

Accurate information ensures that our members can locate you in our [Find-A-Doctor](#) search tool, our Care Managers are able to contact you and other providers can view your location and specialty for referrals.

Questions?

Call Provider Services at **1-833-230-2100**, available Monday through Friday from 8 a.m. to 5 p.m. Central Time (CT) for additional information.

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