



Network Notification

Notice Date: October 5, 2017
To: Indiana and Kentucky Medicare Advantage Health Partners
From: CareSource
Subject: Announcing Non-Renewal of Medicare Advantage Plans
Effective Date: January 1, 2018

As of Jan. 1, 2018, CareSource is exiting the Indiana and Kentucky Medicare Advantage markets. We will no longer offer our CareSource Medicare Advantage[®] plans in Indiana and Kentucky. These plans will end on December 31, 2017.


In the next few months, CareSource Medicare Advantage members in Indiana and Kentucky will transition to other Medicare coverage.

Because of this change, it is important to carefully check **all** patients' ID cards and verify their eligibility before rendering services. As of Jan. 1, 2018, health partners should no longer accept the following CareSource Medicare Advantage member ID cards:

Indiana

 CareSource Advantage Plus (HMO) Member Name: John Doe Member ID#: 12345678900 Health Plan: (80840) XXX-XX-XXXX Payer ID: INCS1 Effective Date: 01/01/2016 RxBIN: 004336 RxPCN: MEDDADV RxGRP: RX5053 Copays: Office: \$XX.XX ER: \$XX.XX Spec: \$XX.XX UrgCare: \$XX.XX CMS H9162-002 MedicareRx Prescription Drug Coverage	CareSource.com/Medicare This card does not guarantee coverage. To verify benefits, view claims, or find a provider, use the website or call: Members: 800-418-0172 TTY: 800-743-3333 24/7 Nurseline: 866-206-0078 Pharmacy: 855-202-0557 Providers: 855-202-0557 Pharmacy Benefits Manager: CVS Caremark Medical Claims: P.O. Box 3607 Dayton, OH 45401-3607 Pharmacy Claims: CVS Caremark P.O. Box 52136 Phoenix, AZ 85072-2136
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Kentucky

 [CareSource Advantage Plus] (HMO) Member Name: [John Doe] Member ID#: [12345678900] Health Plan: (80840) [XXX-XX-XXXX] Payer ID: [XXXXXX] Effective Date: [01/01/2016] RxBIN: 004336 RxPCN: MEDDADV RxGRP: [RX5054] Copays: Office: [\$XX.XX] ER: [\$XX.XX] Spec: [\$XX.XX] UrgCare: [\$XX.XX] CMS: [XXXXX-XXX] MedicareRx Prescription Drug Coverage	CareSource.com/Medicare This card does not guarantee coverage. To verify benefits, view claims, or find a provider, use the website or call: Members: [800-833-3239] TTY: [800-648-6056] 24/7 Nurseline: [866-206-7808] Pharmacy: [855-202-1059] Providers: [855-202-1059] Pharmacy Benefits Manager: CVS Caremark Medical Claims: P.O. Box [824] Dayton, OH 45401-[0824] Pharmacy Claims: CVS Caremark P.O. Box 52136 Phoenix, AZ 85072-2136 [KY]
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This action does not affect the following CareSource plans:

- Ohio Medicare Advantage
- Ohio Medicaid

- Ohio Marketplace
- CareSource® MyCare Ohio (Medicare-Medicaid Plan)
- Indiana Hoosier Healthwise and Healthy Indiana Plan
- Indiana Marketplace
- Kentucky Humana – CareSource® Medicaid
- Kentucky Marketplace

Questions?

If you have questions about the CareSource Medicare Advantage plan or services for CareSource Medicare Advantage members, please contact your Health Partner Engagement Representative or CareSource Health Partner Services at:

- Indiana: **1-855-202-0557**
- Kentucky: **1-855-202-1059**

We are available Monday through Friday, 8 a.m. to 6 p.m., Eastern Standard Time (EST).

Thank you for your partnership in serving our members.

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