

GEORGIA MARKETPLACE 2024

Monthly Outpatient Prior Authorizations by Status

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	YTD
Approved	1382	995	1185	1091	1190	952	1189	962	1083	1425			11454
Denied	589	400	557	510	431	419	404	439	496	394			4639

Monthly Outpatient Prior Authorization Denial Reasons (Medical Benefit)

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	YTD
Administrative Denial	4	0	1	0	0	4	0	36	48	53			146
Benefit Limit Exceeded	0	0	0	0	11	4	5	0	9	5			34
Exceeds Notification Limits	176	91	208	162	123	124	153	134	166	93			1430
Medical Necessity Not Established	274	203	237	206	201	149	169	166	142	143			1890
Non-Participating Provider	126	98	105	135	93	129	60	101	131	91			1069
Not a Covered Benefit	8	7	6	7	2	9	17	2	0	9			67
Other	1	1	0	0	1	0	0	0	0	0			3
Total	589	400	557	510	431	419	404	439	496	394			4639

Percentage of Outpatient Prior Authorization Turnaround Times

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	YTD
Expedited	98.8%	96.6%	100.00%	99.60%	98.20%	96.6%	95.9%	96.1%	98.7%	97.0%			96.2%
Standard	98.9%	99.3%	99.60%	99.00%	99.30%	98.8%	99.6%	99.6%	98.6%	99.2%			99.2%