



Network Notification

Notification Date: November 15, 2017
To: Health Partners
From: Humana – CareSource
Subject: Provider Demographic Information Required by CMS

Summary

The Centers for Medicare & Medicaid Services (CMS) requires Humana – CareSource to maintain accurate provider information. You can assist us in this effort by ensuring your information is up-to-date.

What you need to know

CMS is asking that Humana – CareSource provide expanded provider information through network directories that now includes:

- provider website (if applicable); and
- indicating whether or not a provider has completed cultural competency training

Humana – CareSource is going to be including this information as part of the provider listing in the provider directories. For providers who have supplied us with a website address, we will include the address as part of your contact information. We will also be indicating if a provider has completed cultural competency training. If your information is not current, it will not appear correctly to members in the provider directory.

Next steps

Please submit changes to your provider listing to include your website address and your completion of cultural competency training.

By mail: Humana – CareSource
Attn: Contracting
2530 Sir Barton Way
Lexington, KY 40509

Email: chcpr@humana.com

Fax: 1-800-626-1686

Phone: 1-800-457-5683 (Select option 7)

Please make it a practice to routinely review and update your information. This is your opportunity to enable us to provide members with your important contact information.