

CARESOURCE 2013 QUALITY REPORT CARD

CareSource continually analyzes the quality of care and service offered to its members and implements programs to improve organizational efficiency, delivery of health care services and health outcomes. This improvement process is dynamic in order to quickly respond to the needs of our members and providers as effectively as possible. Member and provider level initiatives are implemented to increase access to all necessary preventive and other health care services, encourage quality and the continuity and appropriateness of medical care in a fiscally responsible manner. These initiatives are embedded in the CareSource business strategy and Quality Improvement (QI) program to ensure alignment of activities within the company and engage all staff in working toward the common goal of continuous improvement.

HEDIS Measure	2013 HEDIS (CY 2012)			HEDIS Measure	2013 HEDIS (CY 2012)		
	CareSource Rate	Ohio Average	National Average		CareSource Rate	Ohio Average	National Average
Childhood Immunizations				Behavioral Healthcare Measures			
Dtap/DT	74.94%	74.26%	80.95%	Antidepressant Med Management (Effective Acute Phase Treatment)	48.93%	51.51%	52.79%
IPV	88.56%	88.10%	91.61%	Antidepressant Med Management (Effective Continuation Phase Tx)	32.25%	34.07%	36.65%
MMR	88.81%	87.83%	91.60%	Follow-up Care in Children for ADHD Medications (Continued)	60.89%	48.30%	45.29%
HIB	89.05%	87.86%	92.01%	Follow-up Care in Children for ADHD Medications (initial)	51.86%	40.97%	39.05%
Hep B	89.54%	87.55%	89.51%	Follow-up After Hospitalization for Mental Illness (7 day)	46.01%	40.16%	43.83%
VZV	88.32%	87.36%	91.10%	Follow-up After Hospitalization for Mental Illness (30 day)	70.64%	60.95%	63.75%
Pneumococcal	76.40%	73.40%	80.07%	Cardiovascular Conditions			
Combo 2	70.07%	69.19%	75.74%	LDL-C Screening for Patients with Cardiovascular Conditions	82.48%	73.40%	81.62%
Combo 3	65.45%	63.08%	72.08%	LDL-C Level < 100 mg/dL	32.60%	35.10%	41.37%
Childhood Measures				Controlling High Blood Pressure	52.07%	52.46%	56.36%
Lead Screening in Children	66.91%	63.00%	67.49%	Persistence of beta Blocker Post-MI	88.10%	ND	82.05%
Appropriate Testing for Children with Pharyngitis	71.78%	67.41%	68.03%	Respiratory Conditions			
Appropriate Treatment for Children with an Upper Respiratory Infection (URI)	81.11%	79.92%	85.08%	Appropriate Meds for Asthma	82.22%	81.90%	83.88%
Annual Dental Visit (Two-21 Years)	52.62%	48.17%	49.17%	Avoidance of Antibiotics in Adults With Bronchitis	16.43%	16.17%	24.22%
Well-Care				Use of Spirometry in the Diagnosis of COPD	28.50%	30.70%	31.52%
Well-Child 0-15 Months 6 or More Visits	71.78%	60.62%	63.65%	Rx Management for COPD - Corticosteroid	73.27%	74.61%	65.30%
Well-Child Three-, Four-, Five-, Six-, Year-Olds	66.91%	68.83%	72.00%	Rx Management for COPD - Bronchodilator	87.05%	83.49%	81.48%
Adolescent Well-Care	39.05%	42.79%	49.69%	Comprehensive Diabetes Care			
Women's Prevention and Screening				HbA1c Testing	79.24%	77.30%	82.98%
Breast Cancer	46.64%	43.51%	51.82%	HbA1c Good Control < 7	27.49%	ND	34.03%
Cervical Cancer	72.99%	68.06%	64.51%	HbA1c Good Control < 8	37.72%	40.00%	46.60%
Chlamydia Total Rate	58.67%	56.11%	57.10%	HbA1c Poor Control < 9	53.63%	52.56%	44.63%
Timeliness of Prenatal Care	87.35%	87.62%	82.93%	Eye Examination	57.27%	52.67%	53.17%
Postpartum Care	60.58%	63.72%	63.05%	Monitoring for Nephropathy	74.05%	71.56%	78.38%
				LDL-C Screening	72.15%	67.23%	75.56%
				Blood Pressure Control < 140/90	57.22%	56.72%	59.02%
				Blood Pressure Control < 140/80	38.26%	35.22%	37.91%